

August 13, 2016

Document Delivery and Resource Sharing Standing Committee

1. Welcome: Attendance: 16 in person (8 committee members and 8 observers) and 2 online committee members

Committee Members: Clare MacKeigan, Candice Townsend, Ertugrul Cimen, Silvana Mangiaracina, Jarmo Saarti, Peter Bae (Information Coordinator), Pentti Vattulainen (Chair), and Peter Collins (Secretary – minute taker)

Online Member Participants: Harald Muller and Faten Abdallah Barayyan

Apologies: Freeman Zulu, Lei Wang, Svein Inge Opdahl, and Brigitte Clement

Observers: Pen Prakath, Hyejin Kim, Heui-Joo Jeoung, Jihye Song, Rasha Barakat, Armin Talke, Tony Landolt, and Elena Bernardini

2. International shipping raised at Satellite meeting will fall under #8 “updating guidelines and other publications”

3. Meeting minutes from Cape Town approved. Minutes from mid-year meeting not on the web site. They will be located and posted for review on Thursday.

4. New Secretary General is very active and enthusiastic. Chairs and Secretary are invited to a meeting in Athens Greece in late March 2017. Details will be forthcoming, but this is going to be used to jump-start IFLA and make it more inclusive. More information will also be shared at the IFLA General Assembly on Wednesday.

Istanbul Turkey: 135 people attended. Financially it was successful. We transferred about 5,000 Euro profit to IFLA headquarters. Web site is still available <http://meetings.ankos.org.tr/ilds2015/>. IFLA has agreed to include all papers from 2015 in the IFLA library. The committee needs to get in touch with authors to make sure papers have been submitted properly for inclusion. Two or three papers were published in the “Interlending and Document Supply Journal” and therefore will not be duplicated in the IFLA Library.

5. Satellite meeting at Library of Congress. Fifty-seven registered from 10 countries. Clare – “one of the best meetings I’ve attended. The quality of the papers, discussions, and audience participation were all very good.” Silvana – “the breakout session was very valuable and great opportunity to have discussion with other people. The panel discussion was also valuable”. There were 9 presentations. We receive a lot of suggestions for the committee to work on. Hearing about ILL issues in Latin America was valuable as this is an area of the world that the committee has identified as being underrepresented in our work thus far.

6. The ILDS journal has undergone a name change. Do we need to be concerned? How does it impact us?

The new name will be "Information Discovery and Delivery". We do not know who the new editor will be since Mike McGrath retired. We should issue an invitation to the new editor to join us at the ILDS conference in 2017 so that we can maintain our close relationship with the publication

Should the committee think about a name change for our conference based on the change in the name of this journal? The 2017 conference will not change, but we should discuss for future meetings.

12. IFLA Vouchers with Ester Doria.

Ester – The voucher scheme started 20 years ago by the British Library and then moved to IFLA. Long time coordinator Susan has had to stop working at IFLA. Since the 1st of June Natasha Cramer is covering the voucher program. She works 20 hours a week. She will be making sure the processing of vouchers is more responsive.

Electronic version? IFLA is not looking into an electronic version at this point. OCLC is looking into possibly extending IFM, but IFLA is still focused on the cards. Is there interest in electronic? Resounding "yes"!

Counterfeit? There was an isolated report of a possible counterfeit voucher received by a library. IFLA has all of the voucher numbers so that is impossible. If vouchers go missing in the mail IFLA will replace them, but you must report the voucher numbers.

How often are vouchers redeemed? Quite a lot. IFLA will only pay out redemptions to libraries, not individuals. They get quite a few redemptions from Germany. OCLC buys vouchers from IFLA to distribute in the US.

Difficulty getting vouchers should be resolved now that Natasha Cramer has started working. She only does vouchers and so she will be able to process orders more quickly.

There was a suggestion to track voucher numbers online, it might streamline the use. Possibly through use of QR codes?

How much should we be partnering with other companies such as OCLC? Membership fees make OCLC prohibitive for some libraries. The important thing is service to libraries and as long as they are happy, that is what matters. In other words, we can partner as we see fit but should not create schemes that are prohibitive for some libraries.

Candice: it is very important to maintain vouchers for non-member libraries.

Silvana: vouchers are very important for international exchange with libraries.

Dutch law has certain regulations about how they handle the distribution of vouchers because it falls under banking laws. Money must be received prior to sending out the voucher. IFLA used to have a very slow credit card processing system (it took several weeks). Now they are using an online commerce system that has sped up the process.

The IFLA “voucher” email address goes directly to Natasha and Ester

4. Frederick Zarndt – chair of Division 2 – Collections and Services: An IFLA headquarters high priority is to acquire a high quality online networking platform. Congratulations of finishing your annual plan and report and getting it online. IFLA headquarters is planning to bring together IFLA officers to discuss its future.

7. Review the Action Plan: IFLA created a new action plan template that we need to implement. We need to create a new action plan by the end of October 2016 using the new template. The Action Plan will map out what we intend to do in 2017. The Annual Report will be due at WLIC 2017 reporting on the last year.

The Action Plan is in the “Officers Corner” on the DDRS web page.

- Promote new ISO ILL
 - Clare: The standards group is hosting a meeting at OCLC for people interested in the standard on Wednesday. About 50 people are registered including many vendor representatives.
- Cross-border copyright
 - Peter B.: IFLA members are attending the WIPO meeting to promote this including cross-border ILL. Peter has provided “stories from the front line” to help that cause. There was a meeting in July and another coming in December.
 - Maybe this committee should think about doing an open letter.
 - Harold: Was at the last WIPO meeting representing the German Library Association. There was a topic of having a national treaty containing exceptions for libraries, but it seems to go in circles and nothing happens. Some of this has to do with EU people trying to push a new copyright scheme for Europe. Library world keeping involved.
- Promote fair licensing
 - Doesn't look like we have done much on this
 - Candice: Would like to have a place for libraries to get “boiler plate” language for use in negotiating desirable license language.
 - Silvana: There is a NILDA project that gathers standard licenses from about 50 different publishers. Presented on the early work of this at the Nancy pre-conference in 2014. They keep the negotiated licenses for Italian Universities. The only problem is that licenses don't get added until they have been signed by all, which means the content on the site is often a year or two old. NILDA only manages the interlibrary loan clause.
 - CLM report on Thursday is also how this committee engages.

Increasing Awareness

- Blog has been maintained
- Web page: Peter B. has lost control over the membership page so some updates are not as timely

- Facebook page is in use

Increase ability of libraries to implement resource sharing services and tools

- Solicited papers
- Reviewing IFLA vouchers scheme

Extend and Improve international ILL

- Standing committee meeting taking place in Columbus is called “ILL is dead! Long live resource sharing!” on Monday, August 15
- Satellite meeting in Washington DC had 57 attendees as well as online attendees through Facebook streaming
- ILDS 2017 will be held in Paris France in October 4 – 6, 2017
- Goal this year to improve communication

Promote IFLA Strategic Plan

What do we want to add for 2017?

- Have a space (or even an aggregation of spaces online) where licenses are available.
- Have workshops associated with our ILDS meeting that engaged attendees in practices, policies and technology training.
- Engage with the new ILDS journal editor for future collaboration
- Need to review “International Resource Sharing and Document Delivery: Principals and Guidelines for Procedures”
 - <http://www.ifla.org/publications/international-resource-sharing-and-document-delivery-principles-and-guidelines-for-proc>
 - Create a project group that includes committee members and outside parties interested in the issue. IFLA has a committee on standards that we should check with
 - Agenda: Try to get draft ready by WLIC 2017. Engage with the Standards Committee at WLIC. Present on the new document at the ILDS 2017. Finalize and publish the new standard prior to WLIC 2018.
 - Peter B. will send email to the listserv to gather volunteers
 - Volunteers: Ertugrul Cimen, Clare MacKeigan, Candice Townsend, Silvana Mangiaracina, Peter Bae, Pentti Vattulainen, Peter Collins
- What about “Guidelines for Best Practice in Interlibrary Loan and Document Supply”? We should review this along with the international document
- “Document Delivery and Resource Sharing Brochure”? What is this? Should it still be there.
- “Document Delivery and Resource Sharing Newsletter”? Hasn’t been updated since 2009. IFLA is promoting use of the blog instead. We should change this heading to “Newsletter Archive” and include a link to the blog instead.

- “Recommendations for Interlibrary Loan Request Codes” This should also be reviewed

9 & 10. Planning of IFLA 2017 open session and planning the ILDS 2017 conference in concurrence. How do we go about planning this?

- Need to send out a “save the date” very early so people can get this on their calendar. We should do a brief blog post and then send out links to listservs.
- Libraries. Solidarity. Society. – This is the theme of WLIC 2017. We will brainstorm topics related to this theme for our Open Session

11. Open Session on Monday morning : Three papers will be presented. Peter B. will make sure we have permission to stream. Pentti will facilitate the program. Committee members will be there to count people coming to get accurate attendance.

13. CLM Report – Will be done during the Thursday meeting

14. Section Dinner: Wednesday evening. Peter B. distributed an email with restaurant options

If going on the tour of the Thompson Library at Ohio State University - Meet at registration at 1:15 p.m. on Tuesday or at the library for the tour that starts at 2:00 p.m.