

# State Library of Queensland – Expanding Horizons with public libraries

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## *Our Mission*

*“Creatively linking Queenslanders to information, knowledge and each other”*

- primary collector of Queensland’s documentary heritage
- a major reference and research library
- a financial supporter, advocate and partner with local government in the provision of over 340 public libraries

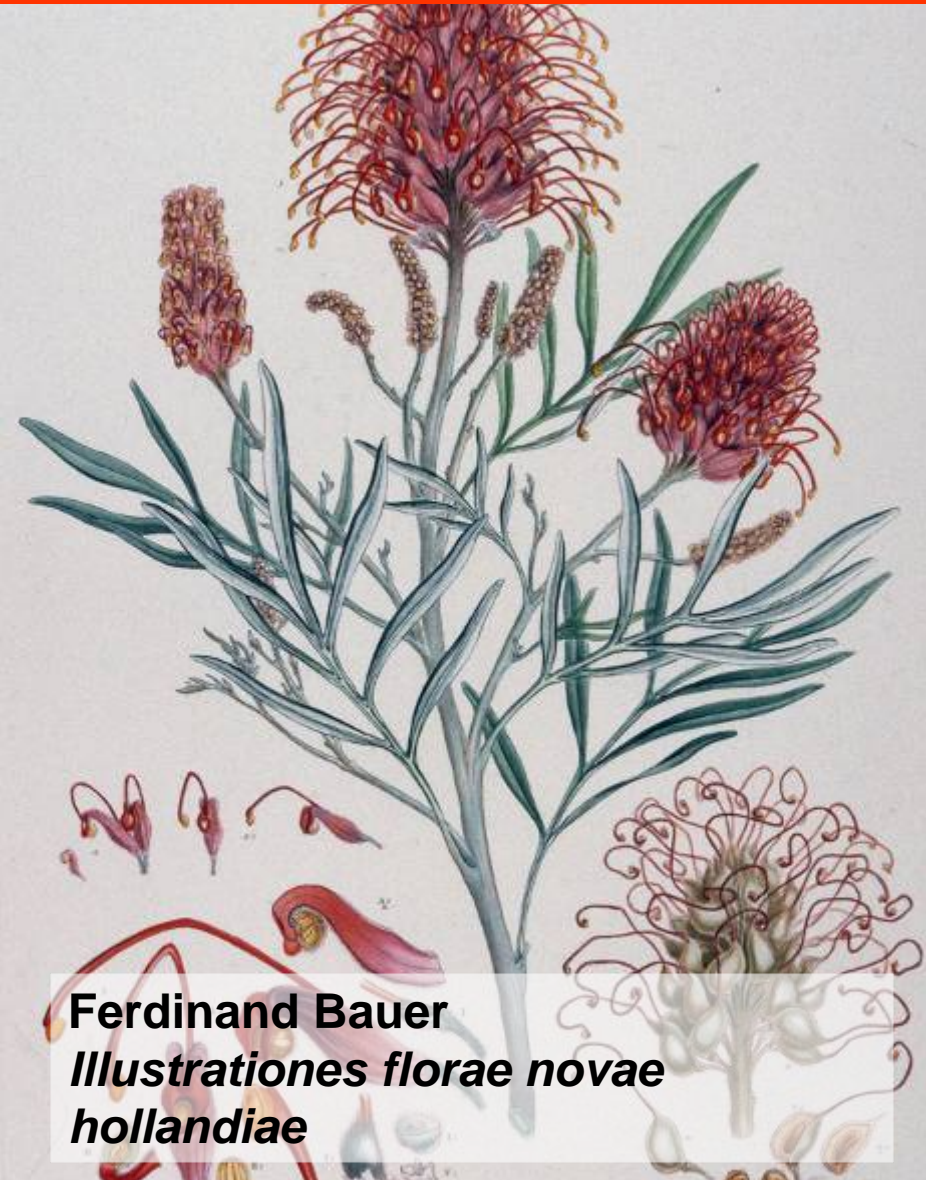
# State Library of Queensland



# Heritage Collections

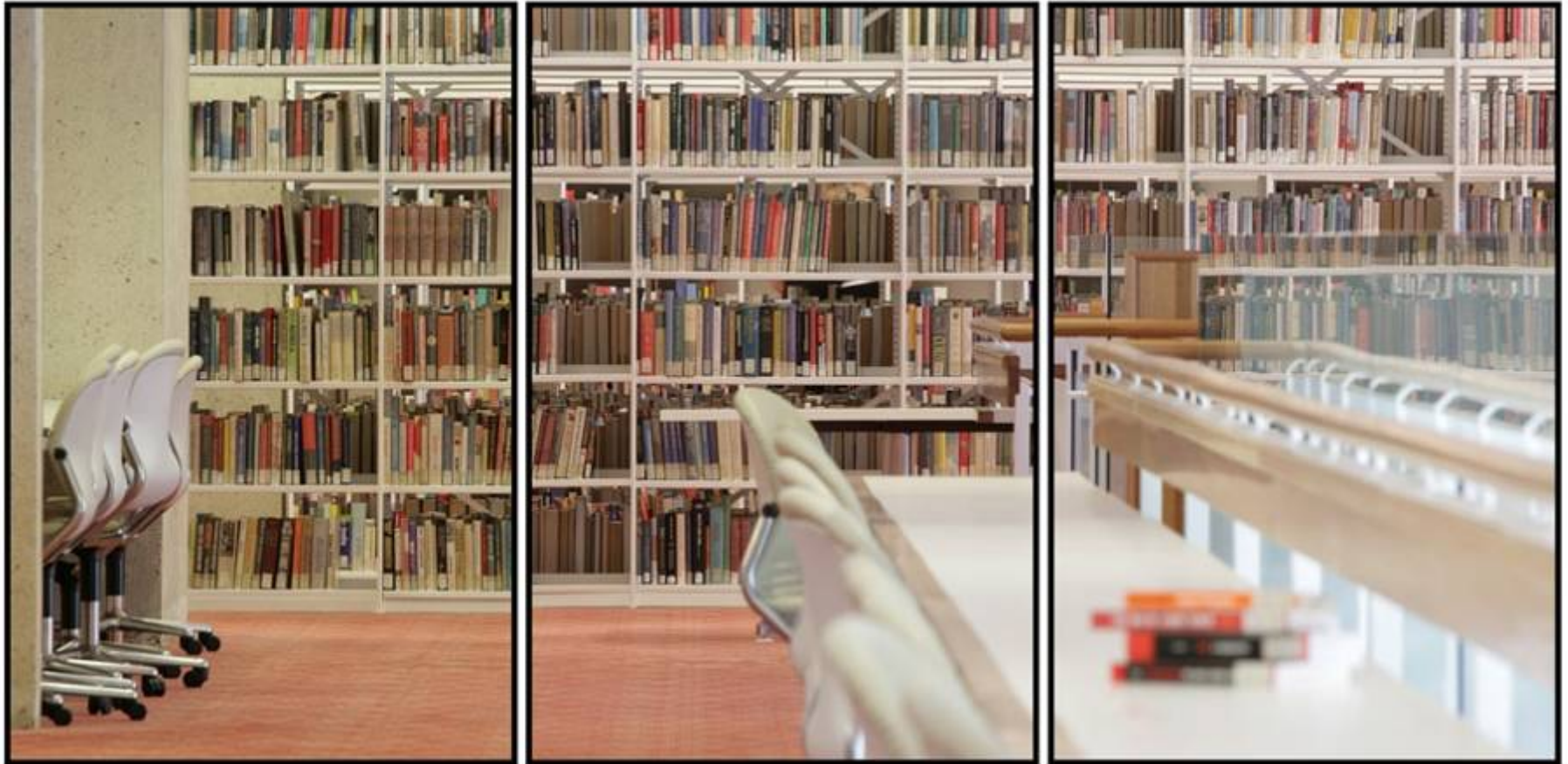


Banks' *Florilegium*



Ferdinand Bauer  
*Illustrationes florae novae  
hollandiae*

# State Reference Library



# Queensland: the facts

## Population

**Queensland = 3,904,532**

Queenslanders born overseas  
= 18% of total Qld population

Indigenous population of Queensland  
= 127,578(3.3% of total Qld population)





# Queensland: the facts

## Size

**Queensland = 1,852,642 sq km**  
[7 times the size of United Kingdom]

Diversity of Queensland's regions





# Queensland, Australia



# Public libraries in Queensland



342 Total library sites

73 Local governments

- 240 Independent Libraries
- 85 Country Lending Service Libraries
- 17 Indigenous Knowledge Centres
- More than double the number of McDonald restaurants in Queensland

SLQ Brisbane

# Public Library Services

- Grants to public libraries
- Partnerships
- Country Lending Service collections - regular exchange of book stock including new releases
- Exchange is calculated on the size of the population serviced by the individual library
- Access to specialised collections – Languages other than English, Literacy, Audio books & the reserve collections of out of print & last copy items.
- State wide online information resources
- Training & professional development
- Statewide initiatives
- Standards & statistics.
- Along with access to advice and assistance

## Independent libraries

- Located in both city and regional areas, these libraries receive cash grants, training, loans of specialised resources and professional advice from State Library

## Country Lending Service libraries

- These libraries are in local governments under 20,000 population, and they receive shelf ready resources, exchanges, training and support from State Library

## Indigenous Knowledge Centres

- Libraries or Keeping Places in an Aboriginal Council or the Torres Strait Islander Council, with shelf ready resources, training and support from State Library

# Brisbane Square Library – Brisbane City Council



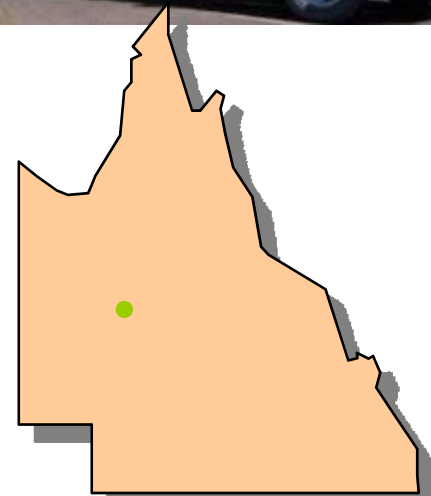
# Elanora Branch Library - Gold Coast City Council



# Excelsior Library Charters Towers



# Winton Library Winton Shire Council





# Kubin Indigenous Knowledge Centre Torres Strait Islands



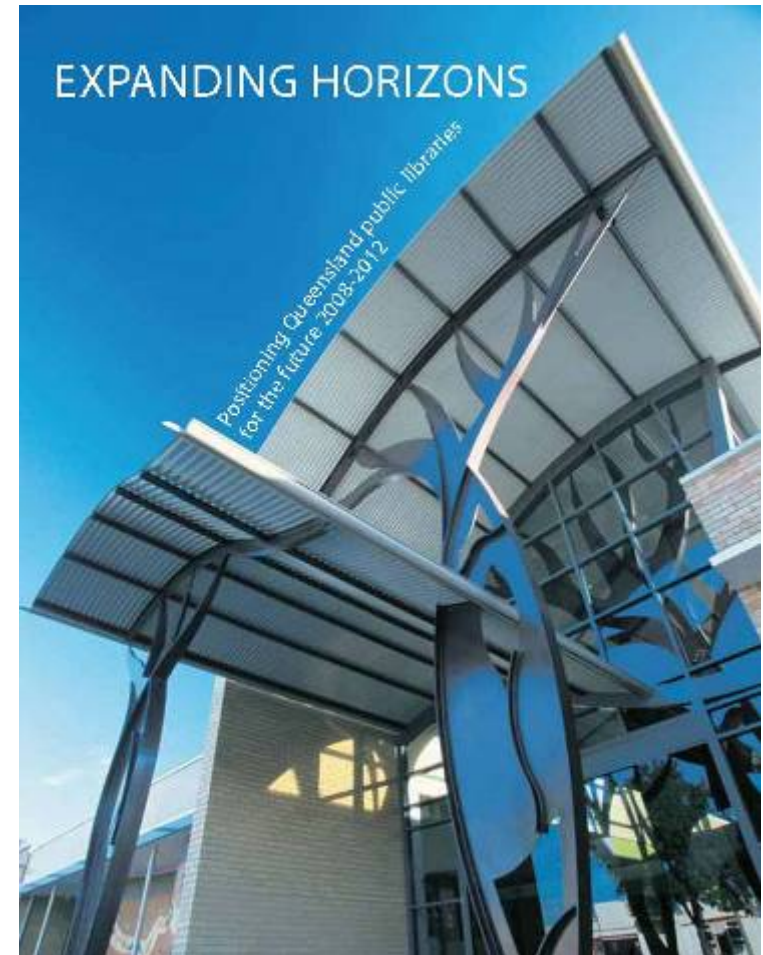


# Hope Vale Indigenous Knowledge Centre



# Expanding Horizons

- Welcoming Spaces
- Connecting People
- Learning and Leisure
- Embracing Technology



# Consultation with peak bodies

## **Local Government Association of Queensland**

- peak body representing local government in its dealings with other governments, unions, business and the community

## **Queensland Public Libraries Association**

- peak body for public libraries in Queensland. Liaises with key stakeholders and decision makers on current issues, arranges learning and networking opportunities for members, markets the role and value of public libraries and facilitates co-operative projects.

# Welcoming Spaces

## Good practice –

- delight visitors
- flexible, vibrant use
- location
- co-location
- future focused
- reach the community

# Welcoming Spaces

Developing strategies and tools that promote libraries as places for gathering, learning, and social and cultural expression.

Focusing on programs which support multicultural communities, people with disabilities, Aboriginal People and Torres Strait Islanders



# Connecting People

## Good practice –

- promote as gathering places
- develop partnerships
- engage Aboriginal people and Torres Strait Islanders
- opportunities for learning
- connect in virtual worlds
- maximise access to digitised information
- employ staff with a range of skills

# Connecting People

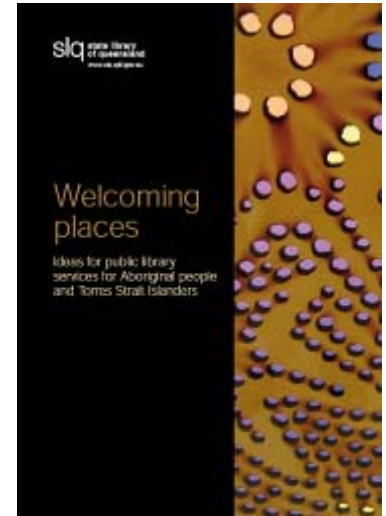
## Welcoming Places

A package of practical ideas for creating programs and services for Aboriginal People and Torres Strait Islanders in public libraries.

‘Welcoming Places’ training for Public Library staff  
- Pilot sites Redlands, Paroo and Rockhampton

Emphasis on

- Library staffing / training
- Creating a reference group
- Look and feel of your library
- Programs
- Funding





# Connecting People



# Learning and Leisure

## Good practice –

- support the love of reading
- add value
- provide 24/7 access
- extend services
- create partnerships
- support people

# Learning and Leisure

Public and Indigenous Library Services develops and delivers professional development to public library staff throughout Qld via publications, online resources and learning programs. Public library staff become enablers in their community to promote lifelong learning and community wellbeing.



# Learning and Leisure



## Cartooning Workshops



# Embracing Technology

## Good practice –

- provide greater opportunities
- exploit Web 2.0
- use technology to improve customer service
- digitise collections
- provide access to broadband and wireless

# Embracing Technology



# Embracing Technology



# Key initiatives

- Showcase examples of excellence
- Measure value
- Establish a leadership program
- Review and enhance standards
- Target services and programs
- Maximise access
- Build partnerships
- Promote role in documenting Queensland's memory
- Promote as places for community activity