



International Federation of
Library Associations and Institutions



IFLA – The International Federation of Library
Associations and Institutions

Annual Report 2009

IFLA - The Global Voice of Libraries

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Front cover image:
WLIC 2009 Milan Closing Ceremony.
By: Ross Becker, 2009

Fast facts about IFLA 2009

International NGO based in
The Hague, Netherlands

Member Based
1467 members
144 countries

Active since 1927

3 Regional Offices

IFLA Africa-Pretoria, South Africa
IFLA Asia and Oceania-Singapore
IFLA Latin America & Caribbean-
Rio de Janeiro, Brazil

4 Language Centres

Arabic (Egypt)
French for Africa (Senegal)
Russia
China

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Introduction by IFLA President Ellen Tise



Welcome to the IFLA Annual Report for 2009; a year in which IFLA strengthened its position as the trusted global voice of libraries and the library and information services sector.

It was my privilege to assume the Presidency in August after the IFLA World Library and Information Congress in Milan, at the completion of President Claudia Lux's two year term. Thank you, Claudia, for your inspiring leadership and determined energy that firmly put 'Libraries on the Agenda' internationally.

August also saw the transition from the outgoing Governing Board to the newly-elected Board. The outgoing Board achieved a great deal through its constructive and productive approach and created a solid platform for the new Board to build on - the strategic planning for 2010 onwards has already commenced.

IFLA showed its resilience in enduring the impact of the Global Financial Crisis (GFC). Through good spirit, careful planning and the loyalty of our members during this time of difficult budgetary decisions for all, IFLA has sustained its membership numbers, its programme of core and other activities, and maintained its Headquarters in the Koninklijke Bibliotheek, The Hague.

Our 2009 World Library and Information Congress in Milan in August was again a highlight of IFLA's activities, and the first with our new professional structure and General Assembly. Its cultural, professional and financial success is a tribute to the dedication of our Italian National Committee colleagues. The surplus result was donated to the Stichting IFLA Foundation.

A consequence of the GFC was the difficult decision for the Governing Board to move the 2010 Congress from Brisbane, Australia, to Gothenburg, Sweden. On behalf of us all I sincerely thank our Australian National Committee colleagues for their timely advice on the potential impact of the GFC on the Congress, and express our gratitude to the Swedish Library Association for their readiness to host the 2010 Congress in Gothenburg at such short notice.

2009 is the last year, after many years, for development project funding by the Swedish International Development Cooperation Agency (Sida) – support that has been essential for IFLA ALP and FAIFE. In 2010 the ALP office will move from the University Library of Uppsala, Sweden to IFLA Headquarters. In Milan we celebrated the outstanding achievements of ALP officers Birgitta Sandell and Gunilla Natvig, and the support of Uppsala University. Their dedication and commitment has had a huge impact on advancing librarianship in the world's developing regions.

This year we extended our partnership with the Bill and Melinda Gates Foundation Global Libraries Programme to the end of 2012, as part of their commitment to public access to technology through libraries. Through this partnership IFLA can continue its development programme and undertake a number of IT projects.

IFLA is a complex organisation, made up of many parts, and our achievements in 2009 have been possible through the contributions of many. I thank you all. I particularly thank our Board members, officers and committee members who have served IFLA so well and leave office this year. And a special thank you to Paul Sturges, past Chair of our FAIFE Committee, for his outstanding achievements.

I look forward to sharing with you an inspiring and prosperous 2010.

Ellen R. Tise, IFLA President 2009-2011

Part I - Strategic Priorities

Strategic Priorities

Jennefer Nicholson, *IFLA Secretary General*

The Governing Board's strategic focus was on:

- a programme of work to get libraries on the agenda and promote IFLA's main advocacy themes of:
 - Intellectual freedom and access to information;
 - Equity and fairness in intellectual property rights;
 - Inclusion across the digital divide; and
- strengthening IFLA's infrastructure to ensure an effective structure with co-ordination of our professional activities, development and sharing of expertise, and sustainability of resources.

Advocacy Framework endorsed and integrated into planning

The Advocacy Framework places our advocacy activities in the clearly defined areas of Professional Development, Political Advocacy and Community Advocacy, supported with statistics and evidence based resources and tools. IFLA's ability to link together organisational units to achieve strategic goals is critical and this approach has guided the Board's strategic planning for advocacy and future sustainability, and in consolidating IFLA's position as a trusted player in the international arena:



The central focus of IFLA's advocacy activities is the linking of policy with the practical. The move of the ALP office from Uppsala University, Sweden, to IFLA Headquarters at the end of the Sida grant funding in 2009 offered the Board the opportunity to implement a new model with the core activities, focussing on policy and advocacy, supported by sections where appropriate, and the ALP programme delivering professional development training packages, based on policy or advocacy tools.

The 'Building Strong Library Associations' programme integrates policy with the practical. Through the programme librarians learn to implement policy in their day to day work, or in the work of their association. The package responded to a need from library professionals in countries with emerging associations or establishing an association, and offers five core modules covering everything from the practical administration of an association to getting libraries on the agenda at a country level. The package is a 'bundle' – in some countries librarians might want to experience all the core modules, but in others they may wish to undergo training in only one area e.g. how to sustain and grow a library association. Participating associations can pick and choose as they wish – and this would extend to IFLA's other training activities too. For example, at the same time as offering the 'Building Strong Library Associations' training package IFLA could also offer a workshop on the IFLA Internet Manifesto, or it could hold information literacy workshops in association with a third party, such as UNESCO. This approach recognises that library communities have different needs at different times, and that certain policy areas are going to be more relevant in some countries than others. The programme will be supported by an online platform that will provide remote access to learning materials and resources to all IFLA members.

Part I - Strategic Priorities

Professional development is one part of the framework. The strategic approach also applies to the areas of Political and Community Advocacy. IFLA's work in these areas has continued through policy development in the Core Activities and Sections, for example to guide the work of CLM or the FAIFE Committee in forums such as WIPO or the Internet Governance Forum, or IFLA's Management of Library Associations Section members at a national level.

This year work has been underway to support IFLA's advocacy work with evidence. The Statistics and Evaluation Section is working on supporting indicators. Impact assessment techniques were trialled in FAIFE activities to produce success stories and case studies. Over time, impact assessment, and the stories resulting from it, will become part of all IFLA training, workshop and conference activities. It will also be considered as a technique for library associations to consider in their own advocacy work, and is included in the 'Building Strong library Associations' programme.

Strategic focus highlights

Partnerships to extend IFLA's reach and influence in 2009

- Presidential meeting in Berlin, Germany – Libraries on the agenda
- WIPO - Exceptions and limitations on the agenda – IFLA/eIFL/LCA Statement of Principles on Copyright Exceptions and Limitations for Libraries and Archives
- UNESCO - Framework agreement signed for 2008 – 2013
- IFLA Multicultural Library Manifesto endorsed by UNESCO
- IPA/IFLA - Joint communiqué with International Publishers Association on Open Access principles
- IPA/IFRRO/WIPO/IFLA – joint symposium Enhancing the culture of reading in the digital age, Frankfurt
- LAMMS network established with archives, museums, and monuments and sites international associations

Activities to enable Members to become advocates

- Internet Manifesto – large-scale multi-stage workshop projects in Peru, the Philippines and Russia [reached over 3000 library and information workers]
- HIV/AIDS – project in Nigeria on the provision of information
- Public Access to Health Information through Libraries – new package piloted in Kenya, Tanzania and Uganda
- IFLA Manifesto on Transparency, Good Governance and Freedom from Corruption – pilot workshops in India and Vietnam
- Transparency, Internet Manifesto and Access to HIV/AIDS information learning materials translated into Spanish, French, Arabic, Russian and Portuguese and on IFLA website
- Building Strong Library Associations Programme (BSLA) development commenced
- Success Stories database translated into French, Spanish and German
- IFLA promotional materials re-written, re-designed and translated

Infrastructure

- New professional structure implemented
- Advocacy and policy office established in HQ
- Increased donations to Core Activities
- Operational funding grant to 2012 in partnership with Bill and Melinda Gates Foundation (BMGF)
- GB Congress Review Committee commenced its work (December 2008)
- New website launched
- Membership retention and growth target achieved
- Stable membership level (slight growth) in the GFS climate
- Increase in countries represented in membership
- Annual financial result surplus

Committee on Free Access to Information and Freedom of Expression (FAIFE)

FAIFE's advocacy focus was on the themes of Intellectual Freedom and Rights of Access to Information and Inclusion across the digital divide.

Development activities on its key objective of reducing poverty by increasing access to information through libraries were mainly funded through Sida. 2009 is the last year of Sida grant funding and the development activities are listed below. Sida has been a valued funder of FAIFE activities since 2005.

FAIFE continued its engagement activities in Israel and Palestine during 2009, such as working with Palestinian colleagues on a Norwegian funding proposal to train Palestinian librarians, and sponsoring a Palestinian newspaper digitisation project, involving co-operation and expertise-sharing between Israeli and Palestinian institutions. FAIFE partly funded this successful project and hopes to remain involved in its development in 2010.

Great progress was made on the new online version of the IFLA World Report and this fully-searchable online database of reports detailing the library environment in over 100 countries is scheduled to be launched during the IFLA 2010 Congress.

Committee on Copyright and other Legal Matters (CLM)

Important gains were made in advocating to the World Intellectual Property Organisation (WIPO), government bodies and other stakeholders on the library community's position that copyright exceptions and limitations should be treated:

- as public rights balancing the private rights to information also granted in copyright laws; and
- as integral to the proper function of copyright as a means of supporting innovation, creativity and economic growth worldwide.

From the perspective of libraries, the absence of effective provisions addressing use of digital information and the use of technological protection measures, constrains libraries from performing functions that copyright law has long intended to support. Lobbying by CLM members contributed to successfully getting library exceptions and limitations on the WIPO Standing Committee on Copyright and Related Rights (SCCR) agenda throughout 2009.

In collaboration with Electronic Information for Libraries (eIFL.net) and the US-based Library Copyright Alliance (LCA) the IFLA/eIFL/LCA Statement of Principles on Copyright Exceptions and Limitations for Libraries and Archives was released. The Principles list the 12 core exceptions and limitations to copyright required by libraries and include provisions for libraries to make copies for visually impaired people (VIP). CLM has been actively supporting members of the VIP community in their ongoing work at WIPO to seek a more equitable copyright framework for their community.

CLM prepared IFLA's position statement on the Google Book Settlement, which was submitted to the US Southern District of New York court considering the Settlement. The statement acknowledges that Google may contribute to increasing access to information and that the Google Books Search could be an unprecedented source for the advancement of learning and human development; issues of concern include pricing policy, the potential monopolistic nature of the project, and long-term preservation. IFLA, together with the European Bureau of Library, Information and Documentation Associations (EBLIDA) and the Association of European Research Libraries (LIBER), and other library representatives, participated in a September hearing in Brussels on the Google Book Settlement organised by the European Commission to consider the potential effects the settlement would have for Europe and the rest of the world.

Action for Development through Libraries Programme (ALP)

By furthering library and information services in Africa, Asia and Oceania, and Latin America and the Caribbean ALP aims to support key human development issues: literacy, lifelong learning, bridging the digital divide and sustainable development.

In 2009 ALP organized 12 meetings and seminars, provided seven scholarships to attend the IFLA World Library and Information Congress in Milan, 10 scholarships in the Asia and Oceania region, and five training projects. ALP was primarily funded by Sida, and many projects were able to contribute their own resources and raise additional funds to carry out their projects.

IFLA commenced the development of Building Strong Library Associations (BSLA), a comprehensive capacity building programme, including training packages aimed at developing and sustaining library associations, the continued delivery of IFLA's existing policy-based workshops, mentoring and other activities. Two expert meetings were held in 2009, bringing together experienced library association leaders from Australia, Ghana, Sri Lanka, Hong Kong, Denmark, Poland, Germany, USA and the Ukraine to develop the training package for the programme. Pilot workshops bringing together regional representatives were held in Gaborone, Botswana in October, at the University of Botswana, hosted by Kay Raseroka, University Librarian and former IFLA President, and in November hosted by IFLA's Regional Office for Asia and Oceania at the National Library Board Singapore (NLB). The workshops tested the relevance of the content and the suitability of the training method, and discussed the further development of the programme, including how it could be customised and rolled out in IFLA's regions.

Featured project: A workshop to train library advocacy and policy development, Colombo, Sri Lanka, 12-13 February 2009

With support from the Sri Lanka National Library and Documentation Service Board (NLDSB) 100 participants from library associations in Sri Lanka, India and Nepal, the Sri Lanka National Library, special, university and school libraries, community development officers as well as members from Local government

received hands-on training on "Developing Action Plan Worksheet". How to deal with media and legislators was also discussed. The idea of library advocacy was totally new to most of the participants. New skills gained included how to make the public aware of their libraries and how to get support from political authorities and media. Some public members of local bodies and community development officers said that they are taking back progressive ideas and assured that they will work as library advocates in their regions. A number of politicians who participated expressed their willingness to sponsor such workshops and invited SLA to join them. The outcome of the two day workshop reached several conclusions and resolutions and a library advocacy and policy development model was developed, to be used in future programmes. It was also decided that an additional workshop will be held in the Eastern Province of Sri Lanka and other follow-up workshops based on the present one, should be conducted throughout the country.



Core Activity on Preservation and Conservation (PAC)

In 2009 IFLA PAC launched a series of conferences on Preservation and the Four Elements: Air, Water, Earth and Fire. The first, on Air, was held in Paris in March with the collaboration of the National Library of France, and support from Stouls Company and Airinspace. The second, on Water, took place in October, in Prague, Czech Republic. In 2010 conferences are planned around the themes of *Earth* and *Fire*.

Over nine training sessions were run in close cooperation with PAC Regional Centres on preservation of library and archive materials in all formats and whether published or unpublished, and on emergency preparedness. A full report of the PAC activities can be found on the PAC website.

All contracts with the PAC Regional Centres were renewed.



The Conservation center at the Regional Preservation Center for Brazil, Bolivia, Paraguay and Uruguay

IFLA-CDNL Alliance for Digital Strategies (ICADS)

Since 2008 the focus of ICADS has been on strategic and state-of-the-art digital library developments in national libraries.

On behalf of ICADS, the National Library of Australia developed their PADI website to include ICADS content. Initially, the core ICADS members added over 67 entries about cutting edge digital projects they are working on. They have now been joined by the National Libraries of China and New Zealand in adding content to the site.

The ICADS Advisory Board met in Milan to discuss the future governance of ICADS and how membership might be broadened. Models are being considered for future governance.

ICADS was requested by the National Library of New Zealand to conduct a technical evaluation of the National Libraries Global project, a service being developed to enable the easier discovery and exposure of key digital collections from national libraries around the world. This will be completed in 2010.

Universal MARC format Core Activity (UNIMARC)

The completion of the 3rd edition of the UNIMARC Manual, *Authorities Format*, was a major achievement in the UNIMARC formats maintenance. Final decisions were made at the 20th PUC Meeting (held in Lisbon, 09-10 March 2009, at the National Library of Portugal). The new edition was launched at the IFLA 2009 Congress and its updates not only parallel the developments of the 3rd ed. of the UNIMARC Manual, *Bibliographic Format*, but also changes suggested by UNIMARC users to the PUC and concepts and terminology from FRAD – Functional Requirements of Authority Data.

The UNIMARC/Holdings format was not subject to any change. The UNIMARC/Classification format is still in progress, with a 2010 completion date.

Part I - Core Activities: Major Contributors

IFLA gratefully acknowledges the valuable contribution by the following Institutions and Organisations that have enabled us to continue our core and regional activities and development projects this year.

Koninklijke Bibliotheek-The Netherlands
(Host of IFLA HQ)

Sida (Swedish International Development Cooperation Agency)

The Bill and Melinda Gates Foundation Global Libraries

Uppsala University, Sweden
(Host of the IFLA ALP office)

Bibliothèque nationale de France
(Host of IFLA PAC)

British Library
(Host of ICADS)

Biblioteca Nacional Portugal
(Host of UNIMARC)

National Library Board-Singapore
(Host of IFLA Asia and Oceania regional office)

University of South Africa, Pretoria
(Host of IFLA Africa regional office)

Biblioteca Pública do Estado do Rio de Janeiro
(Host of IFLA Latin America and the Caribbean regional office)

National Library of Australia

Library of Congress-USA

National Diet Library-Japan

Netherlands Library Forum (FOBID)

Library and Archives Canada

Danish Agency for Libraries and Media-Denmark

Helsinki University Library-Finland

Deutsche Nationalbibliothek-Germany

Bibliothèque Nationale du Grand-Duché de Luxembourg

Norwegian Archive, Library and Museum Authority-Norway

Biblioteca Nacional-Spain

National Library Service-Barbados

Kungliga Biblioteket-Sweden

Bibliothèque Nationale Suisse-Switzerland

Part I - Core Activities: Projects and Activities Agenda

ALP- <http://www.ifla.org/en/alp>

PAC- <http://www.ifla.org/en/pac>

FAIFE- <http://www.ifla.org/en/faife>

ICADS- <http://www.ifla.org/en/icads>

CLM- <http://www.ifla.org/en/clm>

UNIMARC- <http://www.ifla.org/en/unimarc>

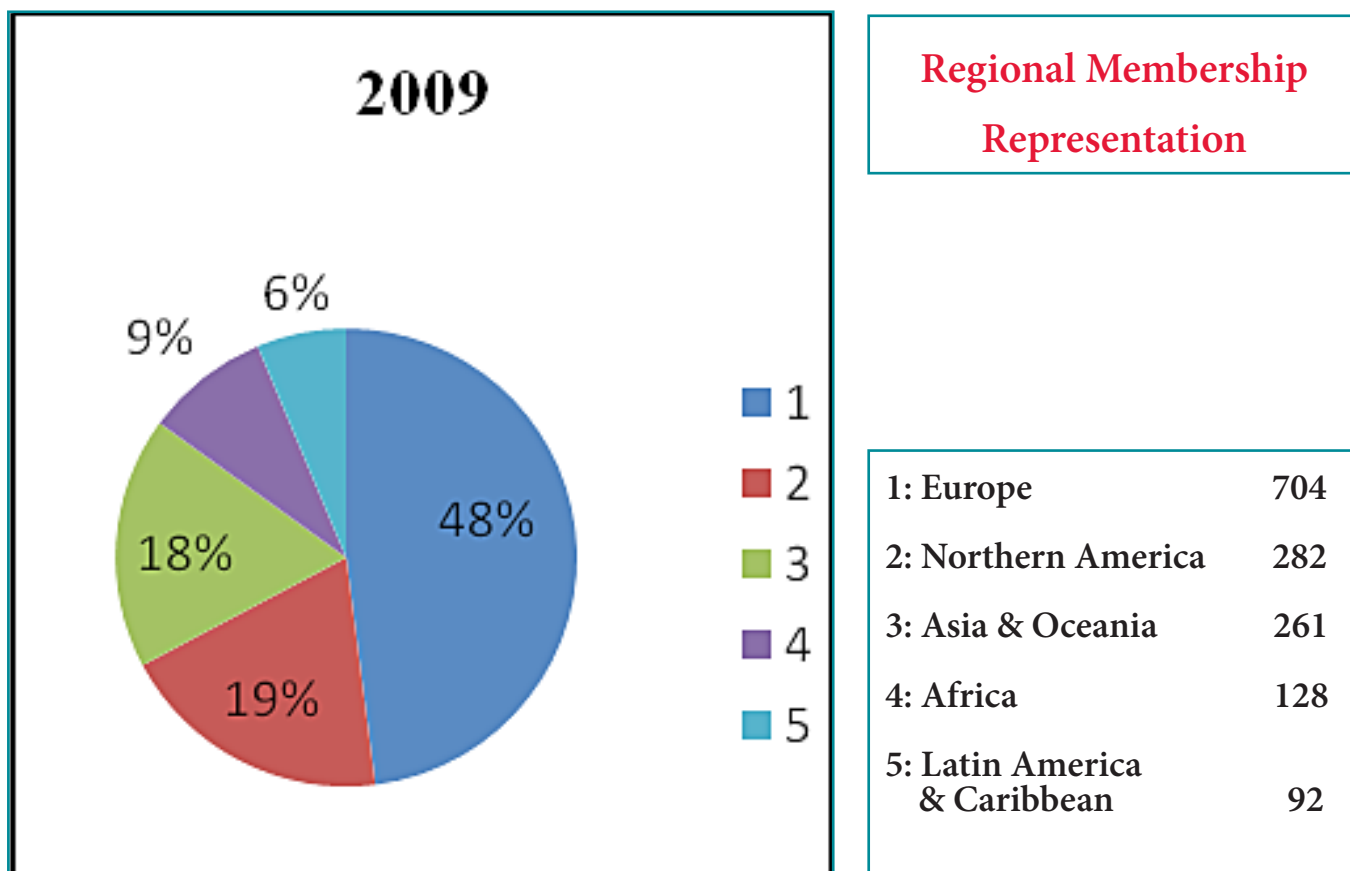
- January**
- Training for 19 trainees on preventive conservation for libraries and archives in French speaking Africa - Benin; a joint activity from both ALP and PAC
 - Visually Impaired Stakeholders meeting - Switzerland
 - Training program: How to handle and preserve Japanese-style Books Japan
- February**
- Workshop to train library association leaders and professionals in library advocacy and policy development with 100 participants - Sri Lanka (with support from the Sri Lanka National Library and Documentation Service Board)
 - FAIFE Advisory Committee Meetings -The Netherlands
- March**
- Training workshop in library skills for Palestinian teachers in the West Bank and Gaza (through May) with 34 participants (organized by CARE) - Palestine
 - International seminar on the Public Library and the Information Society with 320 participants (with support from Cámara Peruana del Libro, Fundación Banco Continental and Documentación and Bibliotecas e Informática S.A.) - Peru
 - Internet Manifesto workshop with 200 participants-Peru
 - FAIFE HIV/AIDS Workshop - Nigeria
 - Conference on Preservation and the Four Elements - France
- April**
- Workshop on digital library development in the Arab States with 120 participants - Lebanon
 - Internet Manifesto workshop with 2300 participants - Philippines
 - PAC Korea: Spring Conference - South Korea
 - IFLA/eIFL/LCA Statement of Principles on Copyright Exceptions and Limitations for Libraries and Archives -United Kingdom
- May**
- Workshop to train library and information professionals in information literacy skills with 75 participants - India
 - Internet Manifesto workshop with 500 participants - Russia
 - 7 day project on the freedom of access to information through the Internet with 34 participants (with support from FOKAL) - Haiti
 - Internet Manifesto workshop with 500 participants - Russia
 - Standing committee on Copyright and Related Rights meeting at WIPO
- June**
- Workshop on Information Literacy with 30 participants - Bangladesh
 - Seminar on capacity building interventions on the Millennium Development Goals with 16 participants (organized by IFLA Regional Office for Africa, Unisa Library and the African Section) - Ghana
- July**
- Seminar on connecting Africans to their own resources: developing policies and strategies for Africa's digital future with 200 participants (with support from the Carnegie Corporation of New York) - Ethiopia
 - Learning Materials for workshops on public access to health information through libraries. This new package was piloted in Kenya, Tanzania and Uganda
 - 42 participants in the training program: Preservation and elementary techniques for mending deteriorated materials - Japan

- 
- August**
- Workshop to train library and information professionals in information literacy skills with 55 participants - India
 - Speaker's grants for younger professionals to present a paper at the WLIC - 7 Grantees - Italy
 - ALP Advisory Board Meeting - Italy
 - FAIFE Advisory Committee meeting - Italy
 - WLIC programme sessions: "Ethics in the Library Workplace" and "Libraries and the internet: Public Policy Challenges" - Italy
 - Section Satellite Meeting with 120 participants (Sponsored by Zeuschel and Treventus) - Italy
 - CLM Business Meeting - Italy
 - PAC Business Meeting - Italy
 - Satellite meeting - "Conservation and Preservation of Library Material in a Cultural Heritage Oriented Context" - Rome - Italy
 - ICADS Business Meeting - Italy
 - UNIMARC Business Meeting - Italy
- September**
- WIPO (World Intellectual Property Organization) General Assemblies in Geneva - Switzerland
 - European Commission hearing on the Google Book Settlement - Brussels, Belgium
- October**
- Seminar on capacity building interventions on the Millennium Development Goals with 15 participants - South Africa
 - Train the Trainer: "Building preservation into digitization projects" with 30 participants (support from INASP and Atlantic Philanthropies - Vietnam
 - Conference on "Water Impact on Library, Archival and Museum Materials" with 140 participants - Czech Republic
 - PAC ASIA16th CDNLAO with the theme "Cooperation in Knowledge-based Society" - Japan
 - FAIFE Strategic Plan meeting - Finland
- November**
- Workshop to promote reading with 58 participants - Puerto Rico
 - Seminar on services for the blind and print disabled with 250 participants (with support from Bibliotecas Braille & comunitarias, construyendo la ciudadanía) - Brazil
 - 2 Pilot workshops on the IFLA Manifesto on Transparency, Good Governance and Freedom from corruption: 50 participants in India and 15 participants in Vietnam
- December**
- Workshop to train library and information professionals in information literacy skills with 152 participants - India
 - ALP Advisory Board Meeting - IFLA HQ - The Netherlands
 - Standing committee on Copyright and Related Rights meeting at WIPO
- Year Round**
- Project "A book for a Child"(organized by the Botswana Library Association with support from Botswana National Library Service, ACHAP, Springer, PRG and the Department of Primary Education)
 - Internships in information technology for Latin American librarians - Mexico
 - Project on the provision of HIV/AIDS information - Nigeria
 - First drafts: Learning Materials for workshops on public access to health information through libraries - Cuba
 - Activities in Palestine and Israel
 - ICBS meeting in Paris - France
 - Conservation training to professionals in Brazil, Paraguay, Bolivia and Uruguay.

Membership

IFLA's Membership is sustainable and global. Despite the severe global economic downturn IFLA managed in 2009 to stop the gradual decrease in Members over the last few years and to stabilize its Membership numbers. The year started with 1466 financial members and closed with 1467 financial members. IFLA achieved its target of a 90% retention rate (1319 members renewing membership); the growth rate of 3% was not achieved, but with 148 new members there was 0.06 % growth. The 148 new members come from across all of IFLA's regions. The only category to show a decline in membership was Personal Members, particularly in the USA, which may be due to the Global Financial Crisis.

IFLA is represented in 144 countries. This year IFLA welcomed several new countries: Ukraine, Iraq, Jordan, Lao People's Democratic Republic and Rwanda.



IFLA World Library and Information Congress

The IFLA World Library and Information Congress, IFLA's 75th General Assembly, was held in Milan Italy from 23-27 August 2009, with the theme "Libraries create futures: building on cultural heritage".
<http://www.ifla.org/annual-conference/ifla75/>

Jointly organised by IFLA and the Italian National Committee, chaired by Mauro Guerrini, President of the Associazione Italiana Biblioteche (AIB), the Congress was a cultural, professional and financial success. IFLA acknowledges the generous support and collaboration of the Italian library community and government bodies, in particularly the Milan Municipality, the Ministry of Cultural Heritage, the Milan Province and the Lombardia Region. Both theme and location offered delegates and exhibitors a unique opportunity to experience cultural treasures and a special concert at Alla Scala Theatre. The IFLA Professional Committee organised a very successful one day off site symposium on 'Digital Library Futures: user perspective and institutional strategies'. This symposium was held at the University of Milan and hosted by the Italian Ministry of Cultural Heritage.

The new professional structure and move to a General Assembly came into effect at this Congress.

Li Chun, Library Director from Beichuan County, China and Li Kai Cheng, Director of the Mian Zhu County Library attended the Congress as guests of the Stichting IFLA Foundation following a visit by President Claudia Lux to the Chinese earthquake region.

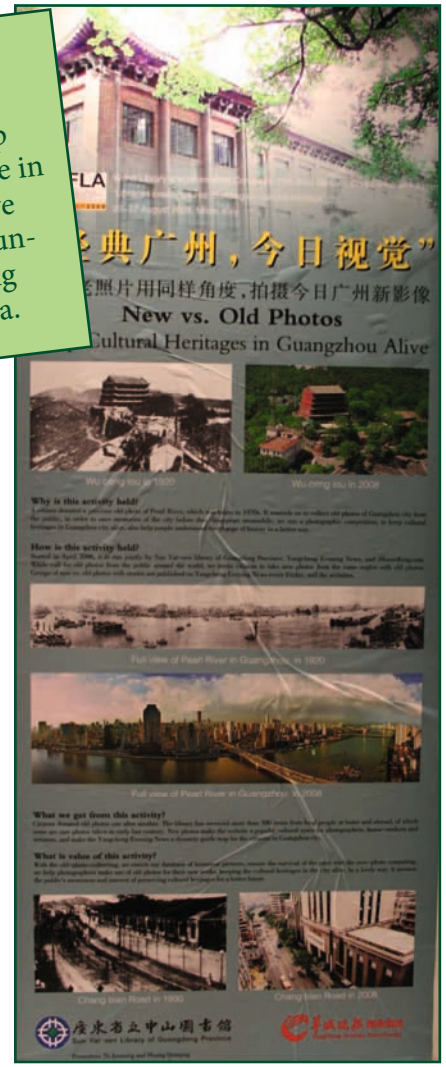


Li Chun told the dramatic story about the complete destruction of her library in Beichuan County, China. The library building collapsed entirely, which led to the death of one staff member and lay its valuable collections under more than 20 metres of debris. The Library Director, Li Chun, was rescued after being buried under the rubble for 75 hours. The Prince Claus Fund Cultural Emergency Response (CER) has pledged 120.000 Euros in support to build a secure storage space for the homeless collections of the Beichuan library. The collection of the Beichuan Library is of great importance to the Qiang minority in China - one of the 56 ethnic groups officially recognized by the Chinese government. The support of the Beichuan library is the first CER project in China.

Professional Awards



Poster Session of the Year: New vs. Old Photos: Keep Cultural Heritage in Guangzhou Alive
Presenters: Ni Junming and Huang Qunqing, China.



Newsletter of the Year Award: Literacy and Reading Section Newsletter.

Grants

IFLA thanks the following organisations for assisting Congress attendance through grants:

- Shawky Salem Conference Grant
- IFLA 2005 Norway Conference Surplus Foundation
- Harry Campbell
- IFLA Education and Training Section
- Action for Development through Libraries Programme (ALP)
- Italian Ministry of Culture, Ministero per i Beni e le Attività Culturali, Istituto Centrale per il Catalogo Unico (ICCU) in Italy
- Italian Regions of Tuscany, Lombardy, Marches and Piedmont and various individual Italian libraries.

Part I - IFLA World Library and Information Congress

Sponsors

IFLA thanks the major sponsors of this year's Congress

Platinum: OCLC

Gold: ProQuest

Silver: Elsevier and Infor

Bronze: H.W.Wilson Foundation and K.G. Saur Verlag

Facts and Figures from the Milan Congress

Meetings 219
Professional sessions 80
Poster sessions 103

Top 5 Country representations (# delegates)

1. Italy 426
2. USA 313
3. Finland 136
4. China 126
5. United Kingdom 125

Total number of countries represented 127

Total Conference papers presented in all languages 230
Total papers/translations 424

Total Full time delegates 2588
Full Grantees 18
Exhibitors 98
Day Registrations 594



The combined budgetary purchasing power of all delegates can be estimated at more than 2 billion dollars.

The IFLA Congress supports the host country in many ways. Nearly half of the delegates from outside Italy extended their visit and spent an estimated combined total of more than 4600 holiday days in Italy. It can be estimated that the total expenditure in Italy of all non-Italian delegates was more than \$4.8 million.

Part I - Honours and Awards

Honours and Awards

Honorary Fellow

Klaus G. Saur in recognition of his service as IFLA's Publisher for more than 30 years.



IFLA Medal

Ulf Göranson & the Uppsala University Library (represented here by Per Cullhed) - On the occasion of the 25th anniversary of the IFLA/ALP Programme, in grateful recognition of their support for IFLA in hosting this programme for 20 years.



Winnie Vitzansky - For her distinguished service to IFLA and the international library community through her leadership in international advocacy for professional library services and free and equal access for all.

Shawky Salem - For his distinguished service to IFLA and the international library community through his leadership in representation, contribution to the professional literature, and support for development of the profession.



Part I - Honours and Awards

IFLA Scroll of Appreciation

Italian National Committee - for their dedication and enthusiasm in the organization of the IFLA 2009 World Library and Information Congress.

Hartmut Walravens - In grateful recognition for his long-standing participation in IFLA, in particular his leadership in IFLA's Serials and Newspapers sections.

Bruce Royan - In grateful recognition for his invaluable contributions to IFLA, especially to IFLA's Information and Technology and Audiovisual and Multimedia Sections.

Barbara B. Tillett (pictured) - In grateful recognition for her leadership in international bibliographic control, in particular her establishment of the IFLA Cataloguing Principles, 2003-2009.

Gunilla Natvig - In grateful recognition for her service as Administrative Officer 1993-2009 of the IFLA/ALP Programme, Uppsala and for her services to IFLA around the globe.

Brigitta Sandell - In grateful recognition for her service as Programme Officer 1993-2000 and Director 2000- 2009 of the IFLA/ALP Programme, Uppsala and for all her services to IFLA around the Globe.



Other Awards

Jay Jordan IFLA OCLC Early Career Development Programme Fellows 2009

The 2009 Fellows of this joint program of IFLA, OCLC and the American Theological Association were: John Kiyaga, Uganda; Ani Minasyan, Republic of Armenia; Caleb Ouma, Kenya; Saima Qutab, Pakistan; Raymond Sikanyika, Zambia and Vesna Vuksan, Serbia

7th IFLA International Marketing Award 2009 of the IFLA Section on Management and Marketing in collaboration with Emerald Group Publishing Ltd: the National Library Board (NLB), Singapore for its "Go Library" campaign.

IFLA's Guust van Wesemael Literacy Prize 2009 was awarded to Instituto Dois Irmãos (i2i) and will assist improvements to the reading room so it can contribute to a greater extent to i2i's mission.



Marketing the INFOLIT logo

In 2008 the IFLA Information Literacy Section and UNESCO organised a worldwide contest for an Information Literacy logo. The winning design was by Cuban Edgar Luiz Perez. In 2009 the PC supported the development of the toolkit for marketing the IL logo.

Balance sheet as per 31 December 2009

	IFLA Head- quarters	Core Activities	Total 2009	Total 2008
	€	€	€	€
Tangible Fixed Assets	25,778	0	25,778	25,043
Financial Fixed Assets				
ABN AMRO fund	308,152	0	308,152	290,120
Current assets				
Receivables	212,842	14,301	227,143	313,300
Cash at bank and in hand	3,171,798	16,050	3,187,848	1,920,626
	3,718,570	30,351	3,748,921	2,549,089
Equity				
Earmarked funds	108	0	108	108
Earmarked reserves	80,373	16,050	96,423	118,139
General reserves	783,043	0	783,043	676,120
Current liabilities				
Received in advance	27,979	0	27,979	36,261
Creditors and other liabilities	2,827,067	14,301	2,841,368	1,718,461
	3,718,570	30,351	3,748,921	2,549,089

Statement of income and expenditure for the year 2009

	IFLA HQ	Core Activities	Total 2009	Total 2008
	€	€	€	€
Income				
Membership fees	758,867	0	758,867	746,707.00
Contributions SIDA	205,735	242,325	448,060	501,570.00
Other contributions Core Activities	29,932	169,362	199,294	250,068.00
Corporate Partners	35,848	0	35,848	34,600.00
Dutch Government	16,000	0	16,000	15,882.00
Contributions Bill & Melinda Gates Foundation	352,682	0	352,682	186,935.00
Sales of publications and royalties	84,295	0	84,295	90,814.00
Share of conference registration	163,896	0	163,896	176,456.00
Interest and other financial income	33,942	2	33,944	21,443.00
Income vouchers scheme	52,060	0	52,060	56,912.00
Income Shawky Salem Training Fund	670	0	670	709.00
Income Margreet Wijnstroom Fund	880	0	880	614.00
Income IFLA ILDS Fund	0	0	0	6,500.00
Miscellaneous	14,662	2,203	16,865	13,475.00
Income UNESCO	0	0	0	7,000.00
	1,749,469	413,892	2,163,361	2,109,685.00
Expenditure				
Conferences and meetings	40,902	0	40,902	51,011.00
Professional programmes	299,726	232,870	532,596	535,906.00
Costs of publications (including free publications)	72,579	27,191	99,770	113,545.00
Staff expenses	669,171	172,713	841,884	850,773.00
Office expenses	150,692	2,557	153,249	178,789.00
Expenses Bill & Melinda Gates Foundation	352,682	0	352,682	186,935.00
Expenses voucher scheme	6,387	0	6,387	23,615.00
Expenses Shawky Salem Training Fund	1,012	0	1,012	853.00
Expenses HP Geh Grant	0	0	0	0.00
Expenses Margreet Wijnstroom Fund	2,249	0	2,249	0.00
Expenses IFLA ILDS Fund	6,214	0	6,214	0.00
Expenses Guust van Wesemael Literacy Price	3,500	0	3,500	0.00
Interest and other financial expenses	13,228	0	13,228	19,994.00
Miscellaneous	14,612	11,571	26,183	23,663.00
Expenses UNESCO	0	0	0	7,000.00
	1,632,954	446,902	2,079,856	1,992,084.00
Result	116,515	-33,010	83,505	117,601.00

Part II- Organisational Structure: IFLA Governing Board

IFLA Governing Board



Elections were held during 2009 for President-elect, Governing Board, and Division Officers

Ellen Tise, South Africa (President from 28 August, President-elect August 2007-2009)

Claudia Lux, Germany (retired President, term completed 27 August)

Ingrid Parent, Canada (President-elect from 28 August)

Barbara Schleihagen, Germany (Treasurer from 28 August)

Gunnar Sahlin, Sweden (retired Treasurer, term completed 27 August)

Helena R. Asamoah-Hassan, Ghana (re-elected from 28 August)

Judith J. Field, USA (elected from 28 August)

Michael Heaney, United Kingdom (elected from 28 August)

Janice R Lachance, USA (appointed from 28 August)

Patrice Landry, Switzerland (elected to 27 August, elected Chair of PC from 28 August)

Jesus Lau, Mexico (re-elected from 28 August)

Buhle Mbambo-Thata, South Africa (elected from 28 August)

Danielle Mincio, Switzerland (re-elected from 28 August)

Tone Eli Moseid, Norway (elected from 28 August)

Ann Okerson, USA (elected from 28 August)

Pascal Sanz, France (re-elected from 28 August)

Donna Scheeder, USA (elected from 28 August)

Sinikka Sipilä, Finland (re-elected from 28 August)

Paul Whitney, Canada (elected from 28 August)

Steve W. Witt, USA (elected from 28 August)

Qiang Zhu, China (elected from 28 August)

Barbara J. Ford, USA (retired from 28 August)

Premila Gamage, Sri Lanka (retired from 28 August)

Nancy E. Gwinn, USA (retired from 28 August)

Torny Kjekstad, Norway (retired from 28 August)

Trine Kolderup Flaten, Norway (retired from 28 August)

Bob McKee, United Kingdom (retired from 28 August)

Réjean Savard, Canada (retired from 28 August)

Joaquín Selgas Gutiérrez, Spain (retired from 28 August)

Lynn F. Sipe, USA (retired from 28 August)

Anna Maria Tamaro, Italy (retired from 28 August)

Xiaolin Zhang, China (retired from 28 August)

The IFLA Governing Board and its Executive, Professional, and Finance Committees met three times during 2009: 20-22 April, 21st and 28th August, and 30 November-2 December.

The five Division Chairs are members of the Governing Board and its Professional Committee (PC).

In August 2009 the new IFLA Professional Structure came into effect.


Division I Library Types	Division II Library Collections	Division III Library Services	Division IV Support of the Profession	Division V Regions
<p>Sections</p> <ul style="list-style-type: none"> • Academic and Research Libraries • Art Libraries • Government Libraries • Health and BioSciences Libraries • Law Libraries • Libraries Serving Persons with Print Disabilities • Library and Research Services for Parliaments • Metropolitan Libraries • National Libraries • Public Libraries • School Libraries and Resource Centers • Science and Technology Libraries • Social Science Libraries <p>Special Interest Groups</p> <ul style="list-style-type: none"> • Agricultural Libraries • National Organizations and International Relations (NOIR) 	<p>Sections</p> <ul style="list-style-type: none"> • Acquisition and Collection Development • Audiovisual and Multimedia • Document Delivery and Resource Sharing • Genealogy and Local History • Geography and Map Libraries • Government Information and Official Publications • Newspapers • Preservation and Conservation • Rare Books and Manuscripts • Serials and Other Continuing Resources <p>Special Interest Group</p> <ul style="list-style-type: none"> • Environmental Sustainability and Libraries <p>Core Activity</p> <ul style="list-style-type: none"> • PAC Advisory Board Chair 	<p>Sections</p> <ul style="list-style-type: none"> • Bibliography • Cataloguing • Classification and Indexing • Information Literacy • Information Technology • Knowledge Management • Libraries for Children and Young Adults • Library Services to Multicultural Populations • Library Services to People with Special Needs • Literacy and Reading • Reference and Information Services <p>Special Interest Groups</p> <ul style="list-style-type: none"> • Libraries and Web 2.0 • Indigenous Matters <p>Core Activities</p> <ul style="list-style-type: none"> • UNIMARC Committee Chair • ICADS Advisory Board Chair 	<p>Sections</p> <ul style="list-style-type: none"> • Continuing Professional Development and Workplace Learning • Education and Training • Library Buildings and Equipment • Library Theory and Research • Management and Marketing • Management of Library Associations • Statistics and Evaluation <p>Special Interest Groups</p> <ul style="list-style-type: none"> • New Professionals • E-Learning • Library History • E-Metrics <p>DG that may become SIG</p> <ul style="list-style-type: none"> • Women, Information and Libraries <p>Core Activities</p> <ul style="list-style-type: none"> • FAIFE Committee Chair • CLM Committee Chair 	<p>Sections</p> <ul style="list-style-type: none"> • Africa • Asia and Oceania • Latin America and the Caribbean <p>Special Interest Groups</p> <ul style="list-style-type: none"> • Access to Information Network – Africa (ATINA) • LIS Education in Developing Countries <p>Core Activity</p> <ul style="list-style-type: none"> • ALP Advisory Board Chair

Professional projects funded through the PC included: Consortia Guidelines for Academic Libraries; Global Library Statistics; ISBD Updating; Guidelines for Easy-to-read materials.

Part II- Global Representation by IFLA officers or representatives

- January**
- APE (Academic Publishing in Europe) Conference, Berlin, Germany
 - ICBS (International Committee of the Blue Shield) meeting, Paris
 - ALA (American Library Association) Midwinter, Denver CO USA
 - BOBCATSSS, Porto, Portugal
- February**
- IFLA Africa Section mid-session meeting Luanda, Angola
 - IFLA Asia and Oceania Section mid-session meeting, Bangkok, Thailand
 - 3rd IFLA Presidential meeting, Berlin, Germany
 - APEC/IPEG (Intellectual Property Rights Experts' Group), Singapore
 - Internet Governance Forum (IGF) pre-meeting, Geneva, Switzerland
 - MLAS (Management of Library Associations Section) mid-session meeting Bratislava, Slovakia
- March**
- Stelline Conference, Milan, Italy
 - Annual Meeting of the Danish Library Association, Aalborg, Denmark-Keynote address by President-elect Ellen Tise
 - CERLALC meeting, Bogota, Colombia
 - BMGF Peer Learning Meeting, Xalapa, Mexico
 - CCAAA (Co-ordinating Council of Audiovisual Archives Associations) conference, The Hague, The Netherlands
 - IFLA President visit to public and University libraries in Kyoto and Tokyo on invitation from the National Diet Library of Japan. Presented the lecture “Libraries in the Knowledge Society”
 - Public Libraries and the Information Society, Lima, Peru
 - IFLA Latin America and the Caribbean Section mid-session meeting, Lima, Peru
- April**
- WDL (World Digital Library) Launch, Paris, France
 - LAMMS (Libraries, Archives, Museums, Monuments & Sites) meeting Paris, France
 - Fordham Copyright Conference, Cambridge, England
 - CONSAL (Congress of Southeast Asian Librarians), Hanoi, Vietnam
- May**
- EBLIDA (European Bureau of Library, Information and Documentation Associations) Conference, Vienna, Austria
 - IFLA/IPA (International Publishers' Association) meeting, Parma, Italy
 - Library Leadership Institute, Hong Kong, China
 - WSIS (World Summit on the Information Society) meetings, Geneva, Switzerland
 - ICBS meeting, Paris, France
 - Digital Library Opening, Seoul, South Korea
 - IFLA/OCLC Fellows, Leiden/The Hague, The Netherlands
 - SCCR, WIPO meeting, Geneva, Switzerland
 - Impact Assessment Conference, Crete, Greece
- June**
- The 16th International Crimea conference, Sudak, Ukraine
 - Canadian Library Association conference, Montreal, Canada
 - IFEX Conference, Oslo, Norway
 - Deutscher Bibliothekartag, Erfurt, Germany
 - UNESCO World Book Capital selection, Paris, France
 - WIPO meeting, Geneva, Switzerland

Part II- Global Representation by IFLA officers or representatives

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- July**
- International conference on Digital Libraries and Archives, Addis Ababa, Ethiopia
 - Mortensen Center, Champaign IL, USA
 - American Library Association Conference, Chicago, USA
 - UNESCO Memory of the World International Advisory Committee, Barbados
- August**
- IFLA World Library and Information Congress, Milan, Italy
- September**
- 100th Anniversary Conference National Library of China-Address by President Ellen Tise, Keynote speech by Secretary General Jennefer Nicholson, Beijing, China
 - ICBS, Paris, France
 - German Special Libraries ASPB conference, Karlsruhe, Germany
- October**
- International Conference on Academic Libraries, Delhi, India
 - LIANZA conference, Christchurch, New Zealand
 - Frankfurt Bookfair, Frankfurt, Germany
 - IFLA/ILDS conference, Hannover, Germany
 - ITU Telecom World 2009, Geneva, Switzerland
 - ICOMOS (International Council on Monuments and Sites) conference, Malta
 - WIPO (World Intellectual Property Organization) Conference on Intellectual Property and Cultural Heritage, Madrid, Spain
 - Asia Pacific Conference on National IP Strategy for Development, Manila Philippines
 - Mortensen Distinguished Lecturer, Champaign USA
 - Prins Claus Fund Cultural Emergency Response board meeting, IFLA Headquarters, The Hague, Netherlands
 - BMGF library associations meeting, The Hague, Netherlands
 - IFRRO General Assembly, Oslo, Norway
 - UDC Conference, The Hague, Netherlands
- November**
- International summit on Public Libraries, Shenzhen, China
 - WIPO (World Intellectual Property Organization) African Arab Regional Seminar in Cairo, Egypt
 - Internet Governance Forum, Egypt
 - International Council of Archives International Conference of the Round Table on Archives, Malta
- December**
- LAMMS Meeting IFLA HQ, The Hague, The Netherlands
 - Berlin 7 Conference on Open Access, Paris, France
 - BMGF Critical Friends Meeting, Seattle, USA
 - SCCR WIPO meetings, Geneva, Switzerland

Part II- Regional Offices/ Language Centres

IFLA has three **Regional Offices** to raise its profile internationally and assist in: membership recruitment, (co-)organising regional IFLA events, disseminating information, and contributing to effective communication within their Regions and IFLA globally.

AFRICA:

Lindy Nhlapo, Regional Manager
c/o University of South Africa, Pretoria
<http://www.ifla.org/en/regional-office-africa>



ASIA AND OCEANIA:

Tan Keat Fong, Regional Manager
Petrina Ang Hui Min, Assistant
National Library Board Singapore
<http://www.ifla.org/en/regional-office-asia-and-oceania>



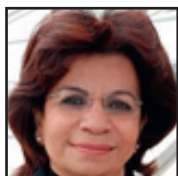
LATIN AMERICAN AND THE CARIBBEAN:

Elizabet Maria Ramos de Carvalho, Regional Manager
Biblioteca Pública do Estado do Rio de Janeiro, Brazil
<http://www.ifla.org/en/regional-office-lac>



IFLA has four **Language Centres** whose role it is to contribute to more effective communication within the relevant language communities and with the IFLA bodies involved. These activities include the publication and/or translation of newsletters, key IFLA documents, guidelines, press-releases, papers prepared for IFLA's World Library and Information Congress.

ARABIC:



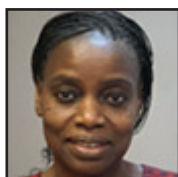
Sohair F. Wastawy, Director
Dina Youssef, Deputy Director
Bibliotheca Alexandrina, Egypt
<http://www.ifla.org/en/language-centre-arabic>

CHINESE:



Yan Xiangdong, Director
Hao Jinmin, Program Officer
International Cooperation Division,
National Library of China
<http://www.ifla.org/en/language-centre-chinese>

FRENCH (in Africa):



Mariétou Diongue Diop, Director
Central Library Cheikh Anta Diop University, Senegal
<http://www.ifla.org/en/language-centre-french-africa>

RUSSIAN:



Irina Gayshun, Head Sector IFLA Issues, Foreign LIS
and International Relations Department,
Russian State Library
<http://www.ifla.org/en/language-centre-russian>

Part II- Core Activities Offices/ IFLA Headquarters

Core Activities Offices

Action for development through Libraries Programme (ALP)

Uppsala University Library, Sweden
Birgitta Sandell, Programme Director
Gunilla Natvig, Administrative Officer

Preservation and Conservation (PAC)

Bibliothèque nationale de France
Christiane Baryla, Programme Director
Flore Izart, Programme Officer
Isabelle Fornoni, Secretary

Universal Marc (UNIMARC)

Biblioteca Nacional Portugal
Maria-Inês Cordeiro, Programme Director

IFLA-CDNL Alliance for Digital Strategies (ICADS)

British Library
Caroline Brazier, Chair, Advisory Board
Mandy Stewart, Secretary

Committee on Free Access to Information and Freedom of Expression (FAIFE)

IFLA Headquarters
Stuart Hamilton, Senior Policy Advisor

Committee on Copyright and other Legal Matters (CLM)

IFLA Headquarters
Stuart Hamilton, Senior Policy Advisor

IFLA Headquarters

Jennefer Nicholson *Secretary General*

Sjoerd Koopman
Professional programmes director

Magda Bouwens *Office Manager*

Stuart Hamilton *Senior Policy Advisor*

Ingeborg Verheul
Communication and services director

Christine Zuidwijk *Financial Officer*

Josche Ouwerkerk *Conference Officer*

Simon Lemstra *Web & IT manager*

Sofia Kapnisi *Professional Communication Officer*

Lidia Putziger *Membership Officer*

Louis Takács
Communication Officer/ Web Content Editor

Anne Korhonen *Administrative Assistant*

Esther Doria *Administrative Assistant*

Susan Schaepman *Voucher Administrator*



Part II- Corporate Partners

2009 Corporate Partners

Companies who provide products and services to the library community can join IFLA as a Corporate Partner. Corporate partners provide financial support for IFLA's ongoing activities and in return receive benefits packages designed to promote their businesses to IFLA members. Corporate Partners contribute at three levels: Gold, Silver or Bronze.

Gold Corporate Partners

De Gruyter / Saur



Elsevier B.V.



Emerald



OCLC



ProQuest



Sage Publications



SirsiDynix



Silver Corporate Partners

BRILL
Cambridge University Press
EBSCO Information Services

Bronze Corporate Partners

Annual Reviews
AXIELL Library Group
Dansk BiblioteksCenter A/S
Ebrary
Ingressus
Innovative Interfaces Inc.
Otto Harrassowitz GmbH & Co. KG
Schulz Speyer Bibliothekstechnik
Springer SBM B.V.

Part II-IFLA Publications

IFLA Publications

For Full Details please visit: <http://www.ifla.org/en/ifla-publications>

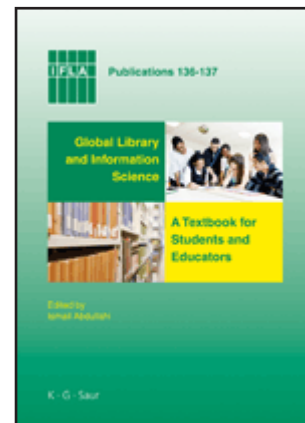
IFLA Publications Series: published by K.G.Saur, 2009, Munich

136/137. Global Library and Information Science - a Textbook for Students and Educators
Ed. by Ismaïl Abdullahi

138. Library Statistics for the 21st Century World
Ed. by Michael Heaney

139. Strategies for Regenerating the Library and Information Profession
Ed. by Jana Varlejs & Graham Walton.

140. Guidelines for Legislative Libraries (2nd edition)
Ed. by Keith Cuninghame



IFLA Series on Bibliographic Control

Vol. 33: MANUEL UNIMARC Format bibliographique

Traduit par Marc Chauveinc

5e éd. Version française. 2005

Vol. 37: IFLA Cataloguing Principles: Statement of International Cataloguing Principles (ICP) and its Glossary

Edited by Barbara Tillett and Ana Lupe Cristán

München: K.G. Saur, 2009

Vol. 38: UNIMARC Manual - Authorities Format (3rd ed.)

Edited by Mirna Willer

München: K.G. Saur, 2009

Vol. 39: National Bibliographies in the Digital Age: Guidance and New Directions

Edited by Maja Žumer

München: K.G. Saur, 2009

IFLA Professional Reports

115. Guidelines for Multilingual Thesauri

Compiled by a Working Group on Guidelines for Multilingual Thesauri of IFLA Classification and Indexing Section chaired by: Gerhard J. A. Riesthuis and Patrice Landry The Hague, IFLA Headquarters, 2009.

116. Дары в фонды библиотек: Руководство

Кэй Энн Кэссел, Шэрон Джонсон, Джудит Мэнсфилд, Ша Ли Жанг От имени Секции по комплектованию и развитию коллекций ИФЛА

Гаага, штаб-квартира ИФЛА 2009.

(Russian Translation of IFLA Professional Report: 112)

117. Library Services to People with Special Needs Section - Glossary of Terms and Definitions

Compiled by Nancy Mary Panella The Hague, IFLA Headquarters, 2009.

The IFLA Journal

Editor: Stephen J Parker, Published Quarterly by SAGE



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