



International Federation of
Library Associations and Institutions



Annual Report 2015

IFLA - The Global Voice of Libraries

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IFLA Headquarters
P.O. Box 95312
2509 CH The Hague
Netherlands
TEL +31-70-3140884
FAX +31-70-3834827
EMAIL ifla@ifla.org
www.ifla.org

Fast facts about IFLA

*International NGO based in
The Hague,
Netherlands*

*Member Based
1334 members
136 countries*

Founded in 1927

3 Regional Offices

*Africa
Pretoria, South Africa*

*Asia & Oceania
Singapore*

*Latin America & Caribbean
Coyoacán, Mexico D.F.*

4 Language Centres

*Arabic (Egypt)
French for Africa (Senegal)
Russian
Chinese*

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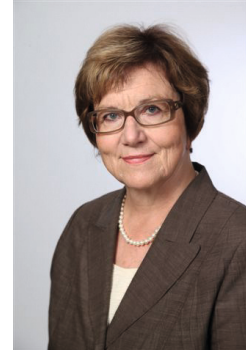
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Strong libraries, strong societies

After many months of negotiations, the 193 Member States of the UN agreed on the finalized text to be adopted as the UN post-2015 development agenda, “Transforming our World: The 2030 Agenda for Sustainable Development”. IFLA’s participation is a major achievement through our advocacy work culminating in 2015, with the inclusion of access to information, universal literacy, and recognition of culture in the 2030 Agenda.

A further focus for IFLA has been to continue to promote the IFLA Trend Report and to increase its translation into as many languages as possible after the launch of the Report at IFLA WLIC in Singapore in 2013. The Report has been discussed and debated at conferences and meetings throughout the year. For instance, I have spoken about the Report in all IFLA Regions and throughout Europe, encouraging library and information professionals to start discussions how best to implement the transformation of libraries, which is absolutely essential for securing their future.



One of the major events where the Trend Report and the Lyon Declaration were discussed was my second IFLA President’s Meeting held in Istanbul, Turkey in June this year. Under the title of “The Art of Transforming Libraries”, this President’s Meeting explored the issues related to the changes faced by libraries all around the world today. These important documents set the scene for the other topics of transforming technologies, legal regulations and their impact on information technologies, transformation of public libraries and the knowledge economy. The aim was to advance our understanding of the needs and modes for transforming libraries. I am very grateful to our Turkish colleagues for hosting this important event in such a memorable way.

I was privileged to attend the BOBCATSSS 2015 Conference in the Czech Republic built around the theme ‘Design, Innovation, Participation’. The very professional organisation by the library and information students from the Czech Republic and Finland, is a good example that the future of our sector lies in very capable hands. The themes fitted very well into the discussions about the transformation of libraries and their services and to the changes that are needed to take libraries to the next level.

During the past year, I had a chance to meet colleagues from library associations and libraries in many European countries and all IFLA regions. In addition to Mexico in the Latin America and Caribbean Region, I visited Asia and Oceania and attended CONSAL Conference ‘ASEAN Aspirations: Libraries for Sustainable Advancement’ in Bangkok, Thailand, focusing on the development of libraries in the South East Asian countries. In Africa, I was pleased to attend the launch of the South African Library Week themed ‘Connect@ your Library’ in Cape Town in March and visit the IFLA Regional Office for Africa in Pretoria.

Progress has been made at the WIPO Standing Committee on Copyright and Related Rights (SCCR) to promote a binding legal instrument on exceptions and limitations for libraries and archives. In June this year, delegations from every region outside of Europe demonstrated their willingness to participate in international discussion on concrete proposals that support libraries and archives. IFLA is working together with EBLIDA, the European lobby organization for libraries to convince the EU to change its stance.

The World Library and Information Congress 2015 in Cape Town, South Africa was an inspiring experience, and we congratulate our hosts on this multicultural and multidimensional professional convention in a unique African setting.

In August following the WLIC 2015 we welcomed the 2015 – 2017 Governing Board, led by President Donna Scheeder. The Board includes two Associates from the IFLA International Leaders Programme 2012 - 2014 group, Victoria Okojie from Nigeria and Margaret Allen from Australia which is a testament to the success of this programme.

This annual report illustrates that IFLA is strong, is achieving its strategic directions, is well-managed and has a long future.

Aims

IFLA is an independent, international, non-governmental, not-for-profit organization.

Our aims are to:

Promote high standards of provision and delivery of library and information services

Encourage widespread understanding of the value of good library & information services

Represent the interests of our members throughout the world.

Core Values

In pursuing these aims IFLA embraces the following core values:

1. the endorsement of the principles of freedom of access to information, ideas and works of imagination and freedom of expression embodied in Article 19 of the Universal Declaration of Human Rights

2. the belief that people, communities and organizations need universal and equitable access to information, ideas and works of imagination for their social, educational, cultural, democratic and economic well-being

3. the conviction that delivery of high quality library and information services helps guarantee that access

4. the commitment to enable all Members of the Federation to engage in, and benefit from, its activities without regard to citizenship, disability, ethnic origin, gender, geographical location, language, political philosophy, race or religion.



Front row (L to R): G. Pérez-Salmerón, M.C. Torras i Calvo, I. Lundén, B. Lison, L. Rudasill, S. Sipilä, L. Garcia-Febo, G. Clavel-Merrin, C. Chu, N. Lek Choh, D. Scheeder, E. Ndeshi Namhila **Back row:** A. McDonald, G. Leitner, R. Lynch, D. Dorner, F. Blin, I. Bon, K. Skov Andreassen

Governing Board 2013-2015

Sinikka Sipilä, Finland (President)
Donna Scheeder, United States of America (President-elect)
Frédéric Blin, France (Treasurer)
Lynne M. Rudasill, United States of America (Chair, Professional Committee)
Kent Skov Andreassen, Denmark
Ingrid Bon, Netherlands
Genevieve Clavel-Merrin, Switzerland
Ngian Lek Choh, Singapore
Loida Garcia-Febo, United States of America
Barbara Lison, Germany
Inga Lundén, Sweden
Ellen Ndeshi Namhila, Namibia
Glòria Pérez-Salmerón, Spain
Andrew McDonald, United Kingdom (Chair, Division I)
Russell Lynch, United States of America (Chair, Division II)
Maria-Carme Torras i Calvo, Norway (Chair, Division III)
Clara Chu, United States of America (Chair, Division IV)
Dan Dorner, New Zealand (Chair, Division V)
Gerald Leitner, Austria (Chair, MLAS)
Jennefer Nicholson, IFLA Secretary General (member ex-officio)



Seated (L to R): Á. Hajdu Barát, C. Mackenzie, D. Scheeder, G. Pérez-Salmerón, M.C. Torras i Calvo **Standing, front (L to R):** C. Wellems, V. Quiñones, R. Teodori, N. Lek Choh, E. Ndeshi Namhila, V. Owen, M. Allen, V. Okojie, K. Boelt, L. Garcia-Febo, B. Schleihagen **Standing, back:** P. Moree, A. McDonald, F. Zarndt

Governing Board 2015-2017

Donna Scheeder, United States of America (President)
Glòria Pérez-Salmerón, Spain (President-elect)
Christine Mackenzie, Australia (Treasurer)
Maria-Carme Torras i Calvo, Norway (Chair, Professional Committee)
Margaret Allen, Australia
Kirsten Boelt, Denmark
Loida Garcia-Febo, United States of America
Ágnes Hajdu Barát, Hungary
Ngian Lek Choh, Singapore
Andrew McDonald, United Kingdom
Ellen Ndeshi Namhila, Namibia
Victoria Owen, Canada
Christine Wellems, Germany
Raissa Teodori, Italy (Chair, Division I)
Frederick Zarndt, United States of America (Chair, Division II)
Viviana Quiñones, France (Chair, Division III)
Perry Moree, Netherlands (Chair, Division IV)
Victoria Okojie, Nigeria (Chair, Division V)
Barbara Schleihagen, Germany (Chair, MLAS)
Jennefer Nicholson, IFLA Secretary General (member ex-officio)

Part I - IFLA Strategic Plan and Directions

In August, the Governing Board finalised the Strategic Plan 2016 – 2021. The Plan builds on the 2010 – 2015 Plan, and has four Strategic Directions:

1. Libraries in Society
2. Information and Knowledge
3. Cultural Heritage
4. Capacity Building

Our Key Initiatives and Activities 2015 – 2016 provide a bridge across the two strategic plans.

Strategic Direction 1 - Libraries in Society

We will empower the library sector to build literate, informed and participative societies. We will develop strategies and tools to enable library services to act as key providers of information, education, research, culture and social participation.

Reading and literacy as essential for participation in society

The skills of reading and literacy combined with access to information allow all people to participate in their communities. Through its professional units and partnerships, IFLA encouraged and supported activities by libraries. Addressing needs, the Public Library Section produced *Responding! Public Libraries and Refugees*, a document that details examples and demonstrates the power of libraries to make a difference in people's lives. The Literacy and Reading Section adopted the tagline of *Literacy Matters!* and created activities and programmes around literacies supporting inclusion in large urban areas, indigenous literacy and the importance of literacy for strong societies.

IFLA participated in the founding of UNESCO's Global Alliance for Partnerships on Media and Information Literacy, a group which seeks to enable the media and information literacy community to speak with one voice around the application of media and information literacy to key areas of development. IFLA's involvement in this alliance provides a base for future activities. As part of World Literacy Day, IFLA together with the International Publishers Association (IPA), the International Authors Forum (IAF) and the Reading & Writing Foundation (RWF) produced a joint statement on literacy and reading which called on United Nations Member States to support the Sustainable Development Goals by implementing coherent and appropriately resourced national comprehensive literacy strategies.

Establishing libraries on the agenda

IFLA has been actively engaged since 2012 at the United Nations in the creation of the UN's 2030 Agenda and Sustainable Development Goals. There were extensive negotiations between governments, civil society and the public to develop the agenda which sets out a way forward for the world to create a better and more equal place to live in. Building on the Lyon Declaration of 2014 on Access to Information and Development, and after three years of consistent campaigning, IFLA was able to successfully advocate for the inclusion of access to information, the safeguarding of cultural and natural heritage, universal literacy and access to information and communication technologies as aspects represented within the new Agenda. During the UN Summit, as governments met to adopt the 2030 Agenda, IFLA, IREX and the New York Public Library hosted an event, Connecting the next four billion, which focused on the challenges ahead and how libraries and access to information can provide solutions.



IFLA President Donna Scheeder speaking at the #next4billion event at the New York Public Library, September

As a follow-up, IFLA asked its Professional Units to look closely at how they further development and how the work of each Unit supports the principles set out in the Lyon Declaration. Responses from IFLA sections clearly show the essential role libraries play in furthering development on every level. To assist libraries further, IFLA produced a new toolkit on the UN 2030 Agenda, specifically aimed at supporting libraries to advocate for inclusion in their country's national development plans.

Building on the IFLA Trend Report

The Trend Report (2013) continued to stimulate IFLA's membership to initiate discussions about the future of libraries and their services in the emerging digital information environment. Events were held in a range of countries with reports from Portugal, Finland and Italy added to the IFLA website.

Standards supporting library services to users

The Committee on Standards continues to oversee the standards-related work within IFLA and IFLA's liaison with external standards-issuing bodies. Under guidance by the Committee on Standards, IFLA's Professional Units are reviewing, and creating or updating where necessary, the standards and guidelines in their respective fields. During 2015, the alignment of the International Standard Bibliographic Description (ISBD) with Resource Description and Access (RDA) was completed. To emphasise the ongoing global impact of ISBD, three new translations were produced.

The following IFLA standards were endorsed and published in 2015: *Guidelines for Parliamentary Research Services and IFLA School Library Guidelines*, 2nd edition.

Strategic Direction 2 - Information and Knowledge

We will build a framework that promotes equitable access to information and knowledge in any format and in any place. We will establish the capacity for libraries to act as catalysts of innovation, able to facilitate the creation and re-use of content by their communities.

Obscurity versus integrity of information

Responding to a pressing need, IFLA's Copyright and other Legal Matters (CLM) Advisory Committee and Freedom of Access to Information and Freedom of Expression (FAIFE) Advisory Committee worked to produce an *IFLA Statement on the Right to be Forgotten*. The "right to be forgotten" refers to an individual's ability to request that a search engine remove links to information about himself or herself from search results. IFLA sees information on the public Internet as published information that may have value for the public or for professional researchers and so should, in general, not be intentionally hidden, removed or destroyed. The IFLA statement affirms the right "to seek, receive and impart information and ideas through any media and regardless of frontiers," as expressed in the United Nations' Universal Declaration of Human Rights. The ideal of freedom of access to information cannot be honoured where information is removed from availability or is destroyed.

Digital content and Public Lending Right

The IFLA Position on Public Lending Right has been updated to address digital content. This reflects current investigations in several countries on the application of PLR to eBooks and digital audio books. The updated Position outlines why compensation for digital loans should not automatically replicate the compensation models for print books. Library representatives must work closely with others to ensure a defensible and logistically feasible application of PLR to digital content. Any economic rights of information providers must be balanced against society's need to gain access to knowledge, a particular concern in developing countries.

Who's watching?

In a time when awareness of mass surveillance by governments and data collection by commercial interests is rising across society, IFLA has developed a *Statement on Privacy in the Library Environment*. Designed to assist library and information services, it addresses privacy issues with reference to the extent to which libraries are able to impact on practices adopted by governments and companies. The statement also provides recommendations regarding what actions can be undertaken to protect user privacy, including educating users on making informed choices.

The next four billion

Although three billion people worldwide use the Internet, there are another four billion who do not have their own network connection and who use the Internet through shared connections or in libraries. Increasing public access to the Internet can occur through libraries as trusted, safe institutions that already exist in many developing countries. The document *Principles on Public Access in Libraries* covers areas such as infrastructure, policy, copyright, accessibility, privacy, open access and local content, and skills development. This very accessible document shows how libraries provide an avenue to achieve ubiquitous public access to the Internet and how they can ensure that people have the skills they need to access information through technology.

Advocacy never stops

Utilising experts in the field, from the Governing Board and IFLA staff, advocacy efforts have occurred throughout the year. Meeting in coalitions and with parliament members, IFLA is present in forums as diverse as the United Nations, the European Union, the World Summit on the Information Society, WIPO and the Standing Committee on Copyright and Related Rights. As an international federation, we ensure that our voice is also heard in regional forums.

Two of IFLA's core committees, FAIFE and CLM established a network model to enhance their ability to liaise and partner with experts and interested librarians around world on matters of mutual interest. The networks will ensure diverse representation and awareness of copyright and freedom of information across IFLA's regions. IFLA's advocacy work on behalf of its members is a long-term process with numerous small gains ensuring that the role and work of libraries is ever-present in global information matters.

Professional Units

A great deal of IFLA activity takes place within its Sections and Special Interest Groups that make up the Professional Units. Examples from this year include the IT Section working with a number of other IFLA Sections to raise awareness and generate discussion on topics such as technology to support long term conservation, storage, and preservation of digital objects, open source software, cloud computing, bibliographic ontologies, digital preservation, TV white space and the integration of library data into the web environment via linked data. Following an exploratory meeting during the WLIC 2015 a new Special Interest Group on Big Data was established. It will develop a conversation about big data and libraries during 2016.

Strategic Direction 3 – Cultural Heritage

We will support the library and information services sector and work closely with our network of cultural heritage partners to safeguard cultural heritage in its diverse forms, including traditional, historical, indigenous and contemporary expression; and to achieve optimal coordination of our cultural heritage activities.

Enlarging our network of Preservation and Conservation (PAC) Centres

During 2015 IFLA created two new PAC Centres covering expertise identified as gaps during the 2014 review of the Preservation and Conservation Strategic Programme. Our PAC Centre at the National Library and Documentation Service Board of Sri Lanka was established in August 2015 and focuses on tropical climates and pest control. The new PAC Centre based at the National Library of Qatar was established in November 2015 and supports Arabic speaking countries. The 14 PAC Centres form a robust network engaged in preservation and conservation issues worldwide by hosting workshops, presenting at conference and exchanging ideas and best practices in the wider community.

Cultural Heritage Publications

Following work by the PAC Centre at the Library of Congress, all backdated issues of the serial *International Preservation News* are now available online from the IFLA PAC website.



Preservation and Conservation workshop in Kenya, February

Launching the Risk Register

After two years of intensive testing and consultation with our wider preservation, conservation and safeguarding of cultural heritage network, IFLA launched the Risk Register for Documentary Cultural Heritage during WLIC at Cape Town in August 2015. The Risk Register gathers information from institutions, individuals and communities holding documentary heritage. Access is strictly confidential but helps to pinpoint unique, irreplaceable documentary heritage collections of value to a region, but also to the world so that in the event of a man-made or natural disaster; such information will help secure their safety.

Damage to documentary heritage

In recent years, damage to documentary cultural heritage and cultural heritage in general has been on the rise. This is due to natural disasters as well as man-made disasters such as war. IFLA is always in touch with librarians and information professionals in the affected countries to gather comprehensive information on the state of unique documentary heritage in affected countries. This information is then used to work closely with UNESCO and the Blue Shield on a disaster response plan and ensure that libraries are regarded in any cultural heritage rescue efforts. The Risk Register helps IFLA to respond even quicker to disasters and provide vital information to UNESCO.

In 2015, we were in close contact with the libraries and the library association of Nepal to help them getting their voice heard in the international rescue effort after the devastating earthquake in April 2015. IFLA was also in contact with librarians in Iraq, Syria, and Yemen to obtain an overview of the situation and report this to UNESCO.

UNESCO PERSIST

IFLA has long been involved with the UNESCO PERSIST project and in 2015 Ingrid Parent, past IFLA President, chaired the Content Task Force of the project. The PERSIST project aims to enhance the sustainability of the information society by establishing continuity of preservation of and access to information. A team of seven writers from the library, archives and museums sector have created the *UNESCO/PERSIST Guidelines for the selection of digital heritage for long-term preservation*. The aim of the guidelines is to provide an overarching starting point for libraries, archives, museums and other heritage institutions when drafting their own policies on the selection of digital heritage for long-term sustainable digital preservation. IFLA has also actively been engaged in the work of the PERSIST Policy and Technology Task Force to further solutions for digital preservation and to avoid digital amnesia.

Cultural Heritage Programme Advisory Committee

To unify and strengthen the activities IFLA is conducting in the area of cultural heritage, we created the Cultural Heritage Programme Advisory Committee in the first half of 2015. The group had the inaugural meeting during WLIC 2015 in Cape Town. The group advises IFLA on cultural heritage issues and supports the expansion of the Risk Register. Members of the group reflect the IFLA cultural heritage community as well as our core cultural heritage strategic partners.

Strategic Direction 4 – Capacity Building

We will establish the capacity to raise the voice of librarians and library representatives at national, regional and global levels. We will develop an advocacy agenda and strengthen the ability of IFLA's members to advocate effectively for libraries as key players in political, economic and social change.

IFLA's Action for Development Through Libraries Programme (IFLA ALP) has overall responsibility for the implementation of this strategic direction. In 2015, IFLA made significant progress towards realising its objectives for capacity building, particularly in engaging the support of its members and partners on the UN 2030 Agenda for Sustainable Development that was adopted by the United Nations in September 2015, and in implementing the Building Strong Library Associations programme.

Promoting libraries within the United Nations 2030 Agenda for Sustainable Development

In 2015, IFLA worked with the library sector and other partners to raise awareness of the role of libraries within the United Nations global Sustainable Development Agenda, and to advocate for the inclusion of library services in national development plans. IFLA participated in all relevant consultations and intergovernmental negotiations throughout the process that developed

Part I - IFLA Strategic Plan and Directions

the SDGs. During these negotiations, IFLA joined the steering committee of the Transparency, Advocacy and Participation (TAP Network), a coalition of 180 civil society organisations engaged in advocacy around the SDGs, in May 2015.

The Lyon Declaration on Access to Information and Development reached 600 signatories in December 2015, greatly exceeding our original target and enabling IFLA to use the Declaration with great effect when meeting with governments and other bodies.

Delivering the International Advocacy Programme (IAP)

In February 2015, IFLA piloted the International Advocacy Programme in Africa to learn what approaches would work best to build capacity in order to create a favourable environment for libraries, particularly public libraries.

A highly successful high-level meeting of senior leaders from libraries across Africa was held in Windhoek, Namibia, in July. The meeting was organized in partnership with the Namibia Library and Information Service and included library leaders from 12 countries and library association representatives including African Library Associations & Institutions (AFLIA). Her Excellency Mrs Matilda Amisah-Arthur, wife of the Vice-President of Ghana participated in the meeting, media appearances and official engagements with the Minister of Education and First Lady of Namibia (also attended by the President of Namibia) that raised the profile of library services and IFLA in Namibia. The meeting resulted in the development of an advocacy agenda for Africa where African librarians agreed to act on four main priority areas:

- Align public and community library services with government priorities and with community needs and issues; and demonstrate the contribution of libraries to development agendas (including UN Sustainable Development Goals, African Union Agenda 2063: The Africa We Want);
- Promote public access through public and community libraries to information in any format, including emerging technologies; access to affordable infrastructure to deliver information services and related skills to support these services;
- Demonstrate public and community librarians' roles in developing local content using indigenous knowledge;
- Promote a culture of reading, while recognizing the critical role of oral culture on the African continent.

Cape Town Declaration

In the leadup to WLIC 2015 in Cape Town, IFLA facilitated a meeting between Ministers and country representatives from Angola, Burkina Faso, Cape Verde, Cote D'Ivoire, Lesotho, Guinea, Madagascar, Malawi, Mozambique, Nigeria, South Africa, South Sudan and Swaziland, AFLIA, respective national librarians and the IFLA President. The group deliberated on the status of libraries on the African continent and the progress required to meet the global sustainable development goals. The result was the *Cape Town Declaration*, a commitment to provide the necessary resources for the development of African libraries to respond to modern day challenges and provide access to emerging technologies. The Declaration stresses the role of libraries and culture in development and will give IFLA and African colleagues the high-level endorsement to negotiate at national and regional levels such as the African Union.

Delivering the Building Strong Library Associations programme

Building Strong Library Associations is a comprehensive programme offering a strategic and coordinated approach to capacity building and the sustainability of library associations. The programme benefits associations, libraries, and their communities. The programme has been running since 2010 and has impacted more than 60 countries to date. In 2015, over 13 projects in 13 countries were underway including:

- Developing networking and partnerships among library associations in French speaking countries in Africa;
- Strategic planning for the Swaziland Library Association;
- Establishing an Indian Public Library Association and a Library Association of Qatar



IFLA President-elect Donna Scheeder speaking at the Intergovernmental negotiations on the UN post-2015 development agenda, 6th meeting - General Assembly, June

Preparations were made for the IFLA Journal to move to electronic access for IFLA Members from 2016, with an opt-in option for those who wish to continue to receive a free print copy. Electronic access will be via the SAGE electronic journal platform. The Professional Committee approved the upgrading of the licence on IFLA works from CC BY 3.0 (Unported) to CC BY 4.0 (International). The benefit of the new licence is that it is applicable across a range of legal jurisdictions worldwide.

IFLA Journal

The IFLA Journal hosted a special edition on cultural heritage which was published in the third quarter of 2015 and edited jointly by the Director of the South African PAC Centre and a member of the Preservation and Conservation Section. The edition focussed on indigenous cultural heritage and digitisation issues.

IFLA Library

The IFLA Library is our repository of digital resources, launched in 2013. Statistics show impressive usage in 2015:

- 228 papers for the WLIC 2015 were added along with dozens of translations, bringing the total by the end of 2015 to 989 items
- 172,473 downloads
- Peak downloads were recorded in August 2015 (21,415 downloads)
- The most downloaded paper in 2015 was downloaded 3,867 times
- 73,403 searches were directed in from Google

IFLA Standards: Guidelines & Best Practice

IFLA School Library Guidelines, 2nd edition
School Libraries Section

Guidelines for Parliamentary Research Services
Available in: English, Arabic, French, Portuguese and Spanish *Library and Research Services for Parliaments Section*

IFLA Guidelines for Library Services to Persons with Dyslexia – Revised and extended
New translations: Danish, Dutch, Spanish and Swedish
Library Services to People with Special Needs & Libraries Serving Persons with Print Disabilities Sections (Joint Project)

Guidelines for Planning the Digitization of Rare Book and Manuscript Collections
New translations: Arabic, Chinese, Italian, Korean, Portuguese, Spanish and Turkish *Rare Books and Special Collections Section*

IFLA Professional Reports

The World through picture books: librarians' favourite books from their country
2nd edition
Libraries for Children and Young Adults Section

IFLA Publications Series

The series deals with issues and practices pertinent to libraries, information centres, and information professionals worldwide. Volumes are available in print or electronic format.

Linked Data and User Interaction
Semantic Web Special Interest Group (SIG)

Global Action on School Library Guidelines
School Libraries Section

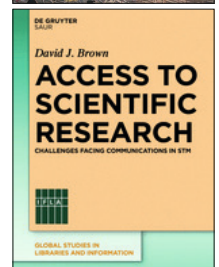
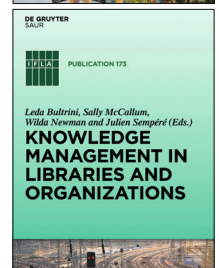
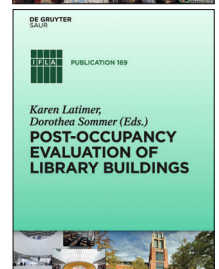
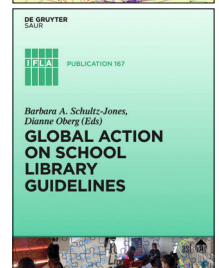
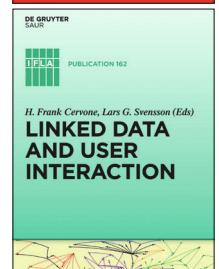
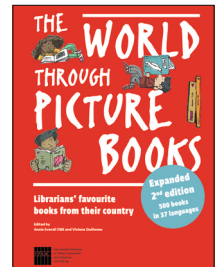
Post-occupancy evaluation of library buildings
Library Buildings and Equipment Section

Knowledge Management in Libraries and Organizations
Knowledge Management Section

Global Studies in Libraries and Information

This monograph series serves as a vehicle for professional and scholarly communication in the rapidly-evolving field of global studies in libraries and information. Volumes are peer-reviewed and authored by leading professionals and scholars from across the world.

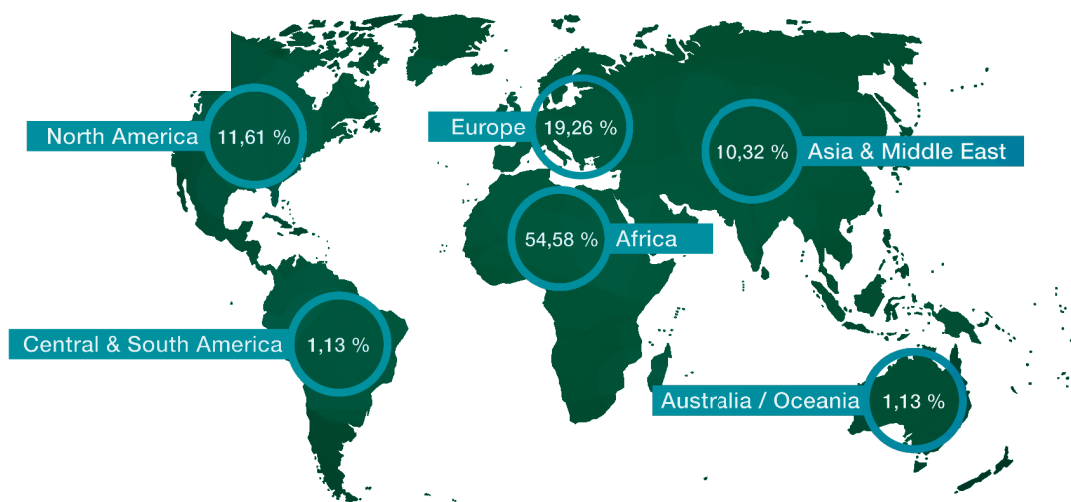
Access to Scientific Research: Challenges Facing Communications in STM Edited by David J. Brown



Part I - IFLA World Library and Information Congress 2015

The IFLA World Library and Information Congress 2015, 81st IFLA General Conference and Assembly took place in Cape Town, South Africa from 15-21 August with the theme, *Dynamic Libraries: Access, Development and Transformation*.

WLIC 2015 Delegate Distribution



Top 5 country representations:

- South Africa
- United States
- Germany
- Namibia
- China

Congress Speakers

Keynote Speaker

- **Dr Rob Adam**, Director-designate of the Square Kilometre Array (SKA) South Africa Project

Plenary Speakers

- **Alinah Kelo Segobye**, former Deputy Executive Director at the Human Sciences Research Council in South Africa
- **Carolyn Steyn**, actress, TV personality and founder of the 67 Blankets for Nelson Mandela Day Campaign
- **The Hypatiad**, performed by Richard Higgs and Chi Mhende

Statistics

Number of countries represented	132
Full time delegates	2287
Day registrations	832
Accompanying Persons	99
Volunteers	328
Exhibitors	106
Exhibition space (M2)	1124
Open Sessions	227

Based on IFLA's commissioned research it is estimated that:

- Delegates budgetary power exceeded 1.25 billion USD
- Delegates spent more than 3.6 million USD
- More than 348 tourism days were spent in South Africa

Sponsors

Level	IFLA WLIC Sponsor
Platinum	OCLC
Silver	Infor
Bronze	Axiell, EBSCO
Associate	De Gruyter Saur, DLSG at Image Access, PressReader, Qatar National Library, RTI, Sabinet, Tagtron Solutions, Zeutschel
Supporting partner	IASA, Department of Arts and Culture, Republic of South Africa, Western Cape Government, Western Cape Convention Bureau, City of Cape Town

IFLA WLIC 2016 Grants:

IFLA WLIC 2016 Sponsored Congress Participation Grants
 IFLA/Brill Open Access Award
 IFLA Academic & Research Libraries Section Conference Attendance Grant
 IFLA LIS Student Paper Award
 Dr. Shawky Salem Conference Grant
 Kwarim Ltd. Conference Grant (for Arab Librarians and Information Specialists)
 LIASA-DAC grant for IFLA WLIC 2015
 Naseej Conference Grant (for Arab Librarians and Information Specialists)
 Sabinet participation grants (for South African librarians)
 Grants for CILIP members to attend WLIC
 Rovelstad Scholarship in International Librarianship
 Les bourses francophones IFLA du Comité français international bibliothèques et documentation (cfibd)
 Reisekostenzuschüsse zur Teilnahme am Weltkongress Bibliothek und Information

IFLA Scroll of Appreciation

National Committee

IFLA World Library and Information Congress 81st IFLA General Conference and Assembly
Ujala Satgoor and Segametsi Molawa, Co-Chairs of the IFLA Cape Town National Committee accepted the award



Professional Awards

IFLA Professional Unit Communication Award

Public Libraries Section



Susan Schnuer

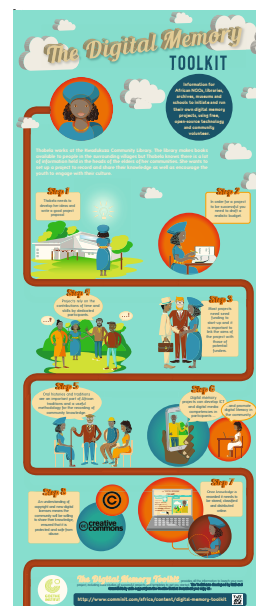
For her distinguished service to the international library community especially for inspiring and developing the next generation of library leaders.



Best IFLA Poster 2015

Brigitte Doellgast and Niall McNulty (South Africa)

Digital Memory Toolkit – a free resource to assist community projects



IFLA Honorary Fellow

Ingrid Parent
 (IFLA President 2011-2013)

In recognition of her distinguished service to IFLA



The 2015 The Jay Jordan IFLA/OCLC Early Career Development Fellowship Program:

2015 Fellows:

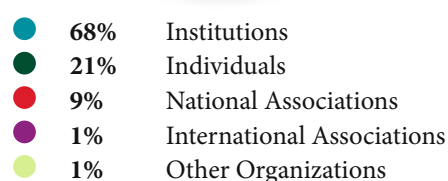
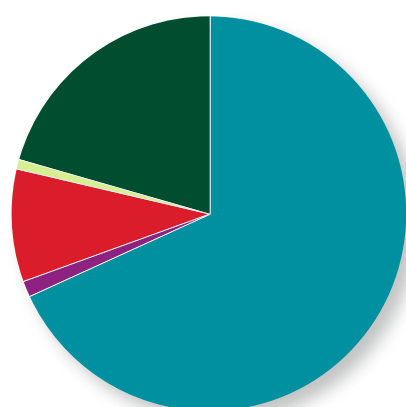
- Stanislava Gardašević, Serbia
- Ntombikayise Nomsa Mathabela, Swaziland
- Masimba Muziringa, Zimbabwe
- Martin Julius V. Perez, Philippines
- Sadaf Rafiq, Pakistan

Part I - Membership

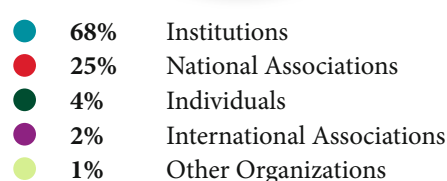
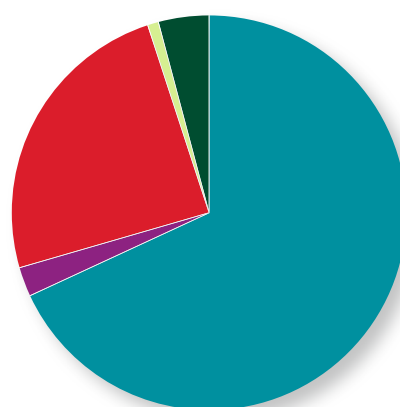
The year 2015 started with 1396 and ended with 1334 paying members. Trends for the period 2011-2015 show that membership for organisations in Africa, Asia-Oceania, and Latin America/Caribbean is generally steady while the biggest drops in membership are for National Associations and Institutions, particularly in Europe and to a lesser extent in North America. Student Affiliates are steadily decreasing while Personal Affiliates overall have remained stable.

Number of members per Category per Region													
Categories	Africa		Asia/Oceania		Europe		Latin America/ Caribbean		North America		Totals		%
	2015	2014	2015	2014	2015	2014	2015	2014	2015	2014	2015	2014	
Association Affiliates	0	2	0	2	0	1	1	0	1	0	2	5	-60.00
Institutional Sub-units	0	0	1	1	3	3	0	0	2	2	5	6	-16.67
Institutions	81	84	176	181	485	500	49	56	116	125	907	946	-4.12
Intl Associations	3	3	2	2	11	10	0	0	3	3	19	18	5.56
National Associations	15	14	28	28	59	65	9	9	11	13	122	129	-5.43
One person Lib. Centres	0	0	0	0	0	1	0	0	0	0	0	1	-100.00
Other Associations	0	0	1	2	3	3	0	0	1	1	5	6	-16.67
School Libraries	0	0	0	0	0	0	0	0	0	0	0	0	/
Personal Affiliates	17	15	54	43	60	69	21	25	109	115	261	267	-2.25
Student Affiliates	2	3	2	3	1	1	0	0	8	11	13	18	-27.78
Grand Total	118	121	264	262	622	653	80	90	250	270	1334	1396	-4.44
2014-2015%	-2.48		0.76		-4.75		-11.11		-7.41		-4.44		
Total Organisations	99	103	208	216	561	583	59	65	133	144	1060	1111	-4.59
2014-2015%	-3.88		-3.70		-3.77		-9.23		-7.64		-4.59		
Total Individuals	19	18	56	46	61	70	21	25	117	126	274	285	-3.86
2014-2015%	5.56		21.74		-12.86		-16.00		-7.14		-3.86		

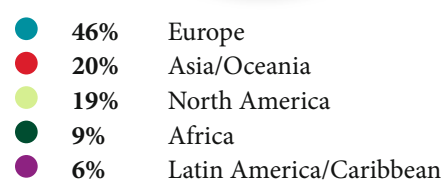
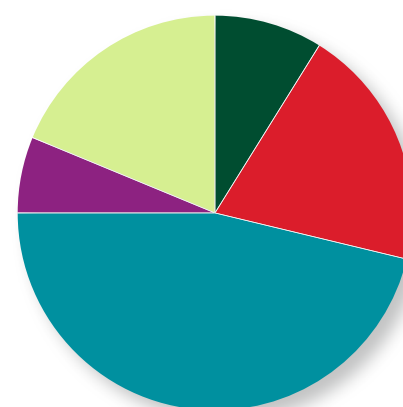
2015 Membership Categories



2015 Membership Income



2015 Regional Split



Koninklijke Bibliotheek, The Netherlands (Host of IFLA HQ)

The Bill & Melinda Gates Foundation

Biblioteca Nacional Portugal (Host of UNIMARC)

National Library Board, Singapore (Host of IFLA Asia and Oceania Regional Office)

University of South Africa, Pretoria (Host of IFLA Africa Regional Office)

Institute of Research on Library and Information Science (IIBI), UNAM (Host of IFLA Latin America and the Caribbean Regional Office)

Bibliotheca Alexandrina, Egypt (Host of IFLA Language Centre for Arabic)

National Library of China (Host of IFLA Language Centre for Chinese)

Cheikh Anta Diop University, Senegal (Host of IFLA Language Centre for French in Africa)

Russian State Library (Host of IFLA Language Centre for Russian)

IREX

National Diet Library, Japan

National Library of Australia

Qatar National Library

The British Library

Library and Archives Canada

National Library of Finland

Kungliga Biblioteket, Sweden

Stockholm University Library, Sweden

Bibliothèque Nationale Suisse

Bibliothèque Nationale du Grand-Duché de Luxembourg

IFLA gratefully acknowledges the valuable contribution by these institutions and organisations that have enabled us to continue our strategic and regional activities and development projects in 2015

Part I - Statement of the Treasurer

The financial result for the year 2015 shows a surplus of € 170,548, compared to a surplus of € 227,355 for 2014. The surplus of 2015 brings our general reserves to € 1,119,293, and earmarked reserves to € 51,974. This level of reserves is above the level of reserves required under our Reserves Policy. These reserves are an important asset for IFLA to be able to secure our work and sustainability in the years to come.

Commencing 2012, the IFLA WLIC is operated through IFLA Holding B.V. and its subsidiaries, of which IFLA is the sole shareholder. Therefore, the consolidated company results are included in the annual financial statements of IFLA. An amount of € 322,130 of IFLA's general reserves is originated through the cumulative results of the IFLA WLIC. It is however possible that not every conference will make a surplus, therefore IFLA has not allocated these cumulative results from the yearly IFLA WLIC for its activities in order to secure and protect IFLA financially if a deficit is anticipated from an IFLA WLIC.

The total income for the year 2015 was € 2,326,429 compared to € 2,011,399 in 2014. An increase of approximately € 315,000, which can be mainly explained as follows:

1. increase of approx. € 474,000 in funding of the Bill and Melinda Gates Foundation for several IFLA projects. From this funding, an amount of € 671,812 was spent for IFLA's Key Initiatives in 2015 (2014: € 338,852) and € 140,882 was spent from the Legacy Operating Grant;
2. decrease of approx. € 63,000 in funding of the Stichting IFLA Foundation for IFLA projects on the Key Initiatives and Congress Grants;
3. decrease of approx. € 71,000 of the IFLA WLIC result (2015: € 55,063; 2014: € 126,363).

The total for expenses in 2015 was € 2,155,881 compared to € 1,784,944 in 2014. An increase of approx. € 371,000 which is mainly explained by an increase of expenses for IFLA's Key Initiatives and the Legacy Operating Grant. The major expense is the staff employed at IFLA Headquarters, representing 41% of the total expenditure for an average of 14 equivalent full-time employees. Expenditures for professional activities and projects, including grants by external organizations, represent 41% of the total expenditure.

IFLA is very thankful to its members organisations who support us through donations and hosting activities, and to the organisations that support our initiatives and projects through grant funding.

Christine Mackenzie, IFLA Treasurer

Balance sheet as per 31 December 2015

Assets	31 December 2015		31 December 2014	
	€	€	€	€
<i>Tangible Fixed Assets</i>		8.904		15.291
<i>Financial Fixed Assets</i>		340.130		285.067
<i>Current Assets</i>				
Receivables	197.853		168.507	
Cash at bank and in hand	4.590.314		3.729.050	
		<u>4.788.167</u>		<u>3.897.557</u>
		5.137.201		4.197.915
Liabilities				
<i>Equity</i>				
Earmarked reserves	51.974		59.346	
General reserve	1.119.293		941.373	
		<u>1.171.267</u>		<u>1.000.719</u>
<i>Current Liabilities</i>				
Deferred income	22.367		16.698	
Other liabilities	3.943.567		3.180.498	
		<u>3.965.934</u>		<u>3.197.196</u>
Result		<u><u>5.137.201</u></u>		<u><u>4.197.915</u></u>

Part I - Statement of Income and Expenditure for the Year 2015

Income	Total 2015 €	Total 2014 €
Membership fees	737.773	755.502
Corporate Supporters	30.000	32.500
Dutch Government	16.000	16,000
Contributions Core Activities	88.613	107.094
Contributions Bill & Melinda Gates Foundation for Key Initiatives	671.812	338.852
Contributions Stichting IFLA Foundation for Key Initiatives	0	56.952
Contributions OS for Key Initiatives	0	16.511
Contributions IREX for Key Initiatives	20.494	32.516
Contributions Bill & Melinda Gates Foundation for Legacy Operating Grant	140.882	0
Contributions Stichting IFLA Foundation for Congress Grants	0	39.650
Contributions Stichting IFLA Foundation for CLM	18.407	0
Contributions Sage for Congress Grants	2.010	2.200
Contributions ARL for Congress Grants	1.500	1.500
Contributions Bill & Melinda Gates Foundation for Web and IT	0	15.848
Sales of publications and royalties	33.879	36.542
Conference services fees	239.000	235.000
Management fees	209.543	156.166
Interest and other financial income	21.338	23.844
Result subsidiary IFLA Holding B.V.	55.063	126.363
Income voucher scheme	38.701	40.083
Income Shawky Salem Training Fund	144	244
Income Margreet Wijnstrom Fund	678	923
Income other IFLA Funds	0	10.569
Miscellaneous	592	0
	2.326.429	2.011.399
Expenditure		
Conferences costs	34.150	30.702
Meetings and office president costs	47.653	29.296
Regional Offices and Centres	20.452	35.428
Professional Activities and Projects	53.940	21.502
Costs of publications (including free publications)	52.846	57.529
Staff expenses	888.638	904.993
Office expenses	110.105	111.313
Web and IT	84.919	115.155
Expenses Key Initiatives	692.306	444.831
Expenses Legacy Operating Grant	140.882	0
Expenses Congress Grants	3.510	9.655
Expenses voucher scheme	10.238	12.812
Expenses Shawky Salem Training Fund	1.323	976
Expenses Margreet Wijnstroom Fund	1.724	1.595
Expenses other IFLA Funds	5.147	0
Interest and other financial expenses	0	0
Miscellaneous	8.048	8.257
	2.155.881	1.784.044
Result	170.548	227.355

Part II - Language Centres/ Regional Offices/ IFLA Headquarters

Four **Language Centres** contribute to more effective communication within the relevant language communities. These activities include the publication and/or translation of newsletters, key IFLA documents, guidelines, press releases, and Congress papers.

RUSSIAN



Irina Gayshun

Head Sector IFLA Issues/
Foreign LIS/International Relations,
Russian State Library, Moscow

CHINESE



Ma Jing, Director;

Hao Jinmin, Program Officer,
International Cooperation Division,
National Library of China, Beijing

ARABIC



Dina Youssef

Director IFLA Centre for Arabic Speaking
Libraries (IFLA-CASL);

Mandy Taha, Project Coordinator IFLA-CASL;

Aya Tohamy, Translator IFLA-CASL,
Bibliotheca Alexandrina, Egypt

FRENCH (in Africa)



Papa Arona Ndiaye

Director

Mandiaye Ndiaye

Assistant, Language Centre for French (in
Africa)

Central Library

Cheikh Anta Diop University, Senegal

Three **Regional Offices** raise IFLA's profile internationally and assist in membership recruitment, organising regional IFLA events, disseminating information, and contributing to effective communication within their regions and IFLA globally.

ASIA AND OCEANIA



Ian Yap

Regional Manager
National Library Board, Singapore

AFRICA



Lindy Nhlapo

Regional Manager
University of South Africa, Pretoria

LATIN AMERICAN AND THE CARIBBEAN



Jaime Ríos Ortega

Regional Manager
Institute of Research on Library and
Information Science (IIBI), UNAM
Coyoacán Mexico



IFLA HQ Staff 2015

*Back row (L to R) : A. Korhonen, L. Takács,
J. Yeomans, J. Brungs, E. Doria, S. Hamilton
Front row: J. Nicholson, C. Zuidwijk, L. Putziger,
J. Ouwerkerk, T. Hoeink, H. Mandl*

Jennefer Nicholson
Secretary General

Fiona Bradley
Manager, Member Services and Development

Julia Brungs
Policy and Projects Officer

Ina Dijkstra Human
Resources Advisor

Esther Doria
Administrative Assistant

Louise Edwards
Director, Professional Strategies

Stuart Hamilton
Deputy Secretary General

Tatjana Hoeink
Membership Officer

Anne Korhonen
Administrative Assistant (part-time)

Simon Lemstra
Web & IT Manager

Helen Mandl
Manager, Member Services

Josche Ouwerkerk
Manager, Conferences and Business Relations
(part-time)

Lidia Putziger
Administrative Officer (part-time)

Louis Takács
Communications Officer

Joanne Yeomans
Professional Support Officer (part-time)

Christine Zuidwijk
Financial Officer (part-time)

Corporate Supporters provide financial support for IFLA's ongoing activities and receive benefits packages designed to promote their businesses to IFLA members.

Corporate Supporters contribute at five levels: Platinum, Gold, Silver, Bronze or Associate.

PLATINUM



SILVER

- De Gruyter / Saur
- AXIELL Public Library AB

GOLD



BRONZE

- Innovative Interfaces Inc.
- Rockefeller University Press



ASSOCIATE

- Annual Reviews
- Elsevier B.V.
- NBD/Biblion
- Sabinet Online
- Otto Harrassowitz GmbH & Co. KG



IFLA Headquarters

P.O. Box 95312
2509 CH The Hague
Netherlands

TEL +31-70-3140884

FAX +31-70-3834827

EMAIL ifla@ifla.org

www.ifla.org

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